



**ИНФЕРИТ**

**User Manual Server  
Motherboard**

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- (2) this device must accept any interference received, including interference that may cause undesired operation.

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## Contact Information

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ASRock Rack Incorporation

6F., No.37, Sec. 2, Jhongyang S. Rd., Beitou District, Taipei City 112, Taiwan (R.O.C.)

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# Chapter 1 Introduction

Thank you for purchasing ASRock Rack EP2C621D16-4LP motherboard, a reliable motherboard produced under ASRock Rack's consistently stringent quality control. It delivers excellent performance with robust design conforming to ASRock Rack's commitment to quality and endurance.

In this manual, chapter 1 and 2 contains introduction of the motherboard and step- by-step guide to the hardware installation. Chapter 3 and 4 contains the configuration guide to BIOS setup and information of the Support CD.



Because the motherboard specifications and the BIOS software might be updated, the content of this manual will be subject to change without notice. In case any modifications of this manual occur, the updated version will be available on ASRock Rack website without further notice. You may find the latest memory and CPU support lists on ASRock Rack website as well. ASRock Rack's Website: [www.ASRockRack.com](http://www.ASRockRack.com)

If you require technical support related to this motherboard, please visit our website for specific information about the model you are using. <http://www.asrockrack.com/support/>

## 1.1 Package Contents

- ASRock Rack EP2C621D16-4LP Motherboard (SSI EEB Form Factor: 12.0-in x 13.0-in, 30.5 cm x 33.0 cm)
- Quick Installation Guide
- 1 x SATA3 Cable (60cm)
- 1 x MINISAS Cable (12G) (60cm)
- 1 x I/O Shield
- 1 x Screw for M.2 Socket



If any items are missing or appear damaged, contact your authorized dealer.

## 1.2 Specifications

### EP2C621D16-4LP

#### MB Physical Status

Form Factor	SSI EEB
Dimension	12" x 13" (30.5 cm x 33.0 cm)

#### Processor System

CPU	Intel® Xeon® Scalable Processor Family (Max 205W)
Socket	Dual Socket P
Chipset	Intel® C621
CPLD	LCMX02_1200UHC

#### System Memory

Capacity	16 DIMM slots
Type	- Six Channel memory technology - Support DDR4 2666/2400 RDIMM and LRDIMM
Voltage	1.2V
DIMM Sizes	RDIMM: 32GB, 16GB, 8GB, 4GB LRDIMM: 64GB, 32GB

#### Expansion Slot

PCIe x16	Slot1: Gen x16 link (CPU2) Slot2: Gen x16 link (CPU2) Slot3: Gen x16 link (CPU2) Slot4: Gen x16 link (CPU1)
PCIe x8	Slot5: Gen x8 link (CPU1) Slot6: Gen x8 link (CPU1)

#### Storage

SATA Controller	Intel® C621: 14 x SATA3 (including 2 x SATA DOM ports (SSATA_4 / SSATA_5), 2 x MiniSAS HD connectors (SATA_0_3 / SATA_4_7), and 4 x SATA ports (SATA_0~SATA_3))
M.2	1 (2230/2242/2260/2280, PCIE(x4)/SATA3)
U.2 from OCulink or Slimline	3 (Slimline x8 from CPU1, Oculink x4 from CPU1)

#### Ethernet

Interface	Gigabit LAN 10/100/1000 Mb/s
LAN	4 x RJ45 GLAN by Marvell 88E1543 (1000Mb/s) 1 x RJ45 Dedicated IPMI LAN port - Supports Wake-On-LAN - Supports Energy Efficient Ethernet 802.3az - Supports Dual LAN with Teaming function - Supports PXE - LAN1 Supports NCSI

## Management

BMC Controller	ASPEED AST2500 : IPMI (Intelligent Platform Management Interface) 2.0 with IChvM and vMedia support
IPMI Dedicated GLAN	1 x Realtek RTL8211E for dedicated management GLAN
Features	- Watch Dog - NMI

## Graphics

Controller	ASPEED AST2500
VRAM	DDR4 16MB

## Rear Panel I/O

VGA Port	1 x D-Sub
Serial port	1 x COM port
USB 3.0 Port	4
LAN Port	- 4 + 1 (IPMI 2.0) - LAN Ports with LED (ACT/LINK LED and SPEED LED)
UID Button/ LED	1

## Internal Connector

Auxiliary Panel Header	1 (includes chassis intrusion, location button & LED, front LAN LED)
TPM Header	1
IPMB Header	1
Front VGA Header	1
Fan Header	2 x CPU Fans (4-pin), 3 x Front Fans (6-pin) + 1 x Rear Fan (6-pin)
ATX Power	1 (24-pin) + 2 (8-pin)
USB 3.0 Header	1 (support 2 USB 3.0)
M.2	1 (M key 2230/2242/2260/2280, support PCIe(x4)/SATA)
Type A USB 2.0 Port	1
SATA DOM	2 (SSATA)
PSU SMB Header	1
RAID Key	1
NMI Header	1
ME_Recovery	1
Front Panel Header	1
Front LAN LED Header	1



## System BIOS

BIOS Type

256Mb AMI UEFI Legal BIOS

BIOS Features

- Plug and Play (PnP)
- ACPI 2.0 Compliance Wake Up Events
- SMBIOS 2.8 Support
- ASRock Rack Instant Flash

## Hardware Monitor

Temperature

- CPU Temperature Sensing
- System Temperature Sensing

Fan

- CPU/Rear/Front Fan Tachometer
- CPU Quiet Fan (Allow Chassis Fan Speed Auto-Adjust by CPU Temperature)
- CPU/Rear/Front Fan Multi-Speed Control

Voltage

Voltage Monitoring: +12V, +5V, +3.3V, CPU Vcore, DRAM, 1.05V\_PCH, +BAT, 3VSB, 5VSB

## Support OS

OS

Microsoft® Windows®

- Server 2012 R2 (64 bit)
- Server 2016 (64 bit)

Linux®

- RedHat Enterprise Linux Server 6.8 (64 bit) / 7.4 (64 bit)
- CentOS 6.8 (64 bit) / 7.4 (64 bit)
- SUSE Enterprise Linux Server 11 SP4 (64 bit) / 12 SP3 (64 bit)
- Ubuntu 16.04 (64 bit) / 18.04 (64 bit)
- FreeBSD 11.1 (64 bit)

Virtual

- VMWare ESXi 6.5 u1
- Win hyper-V Server 2012 R2

\*Please refer to our website for the latest OS support list.

\*On Ubuntu 16.04 (64bit) system, Intel Raid mode only supports UEFI BOOT. \*Ubuntu 18.04 (64bit) does not support Intel Raid mode (AHCI only).

## Environment

Temperature

Operation temperature: 10°C ~ 35°C / Non operation temperature: -40°C ~ 70°C



If you install Intel® LAN utility or Marvell SATA utility, this motherboard may fail Windows® Hardware Quality Lab (WHQL) certification tests. If you install the drivers only, it will pass the WHQL tests.

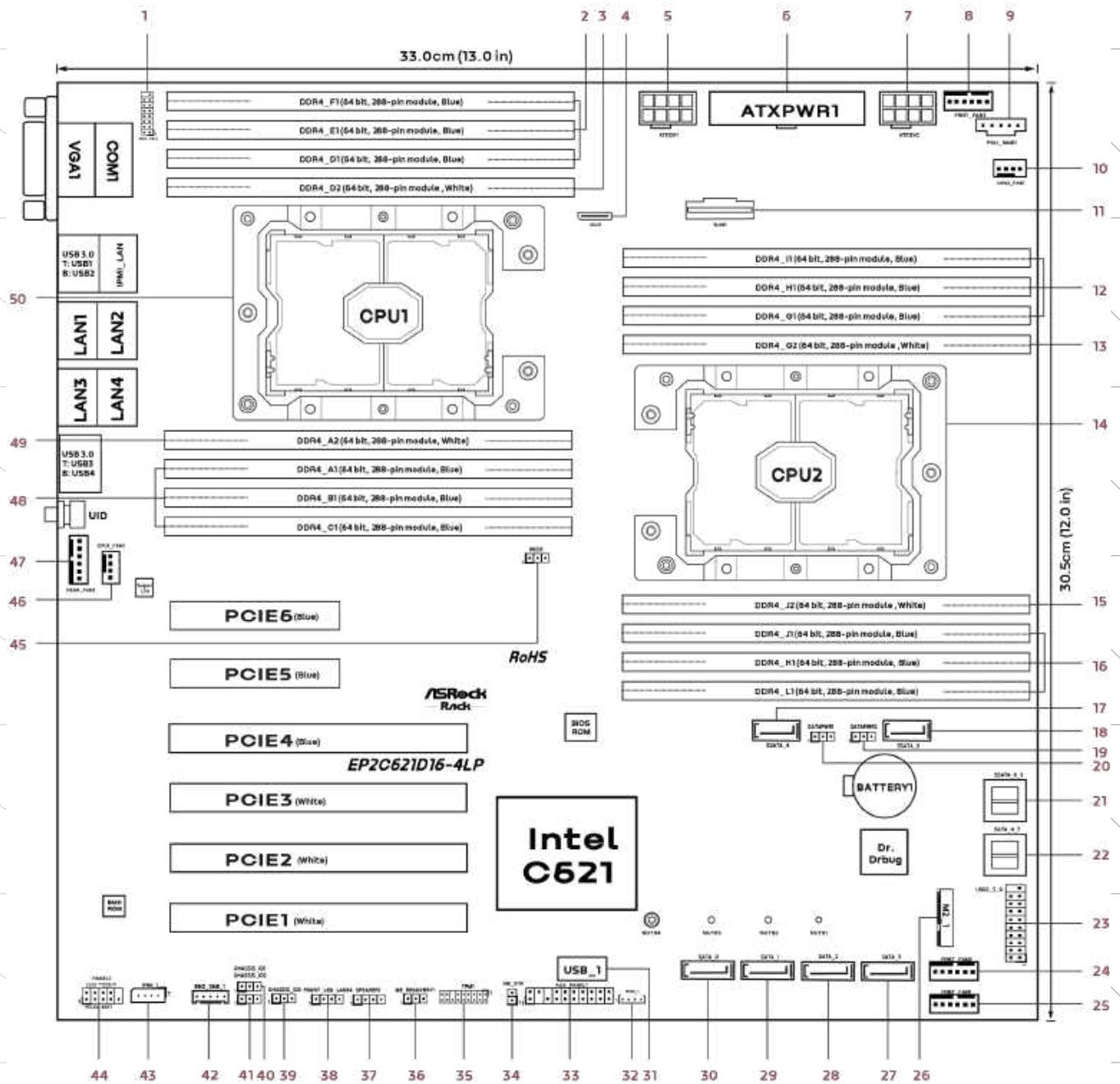


This motherboard supports Wake from on Board LAN. To use this function, please make sure that the "Wake on Magic Packet from power off state" is enabled in Device Manager > Intel® Ethernet Connection > Power Management. And the "PCI Devices Power On" is enabled in UEFI SETUP UTILITY > Advanced > ACPI Configuration. After that, onboard LAN1 ~ LAN4 can wake up S5 under OS.

### 1.3 Unique Features

ASRock Rack Instant Flash is a BIOS flash utility embedded in Flash ROM. This convenient BIOS update tool allows you to update system BIOS without entering operating systems first like MS-DOS or Windows®. With this utility, you can press the <F6> key during the POST or the <F2> key to enter into the BIOS setup menu to access ASRock Rack Instant Flash. Just launch this tool and save the new BIOS file to your USB flash drive, floppy disk or hard drive, then you can update your BIOS only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system.

# 1.4 Motherboard Layout



No.	Description
1	Front VGA Header (FRNT_VGA1)
2	3 x 288-pin DDR4 DIMM Slots (DDR4_D1, DDR4_E1, DDR4_F1, Blue)*
3	1 x 288-pin DDR4 DIMM Slot (DDR4_D2, White)*
4	OCuLink x4 Connector (OCU1)
5	ATX 12V Power Connector (ATX12V1)
6	ATX Power Connector (ATXPWR1)
7	ATX 12V Power Connector (ATX12V2)

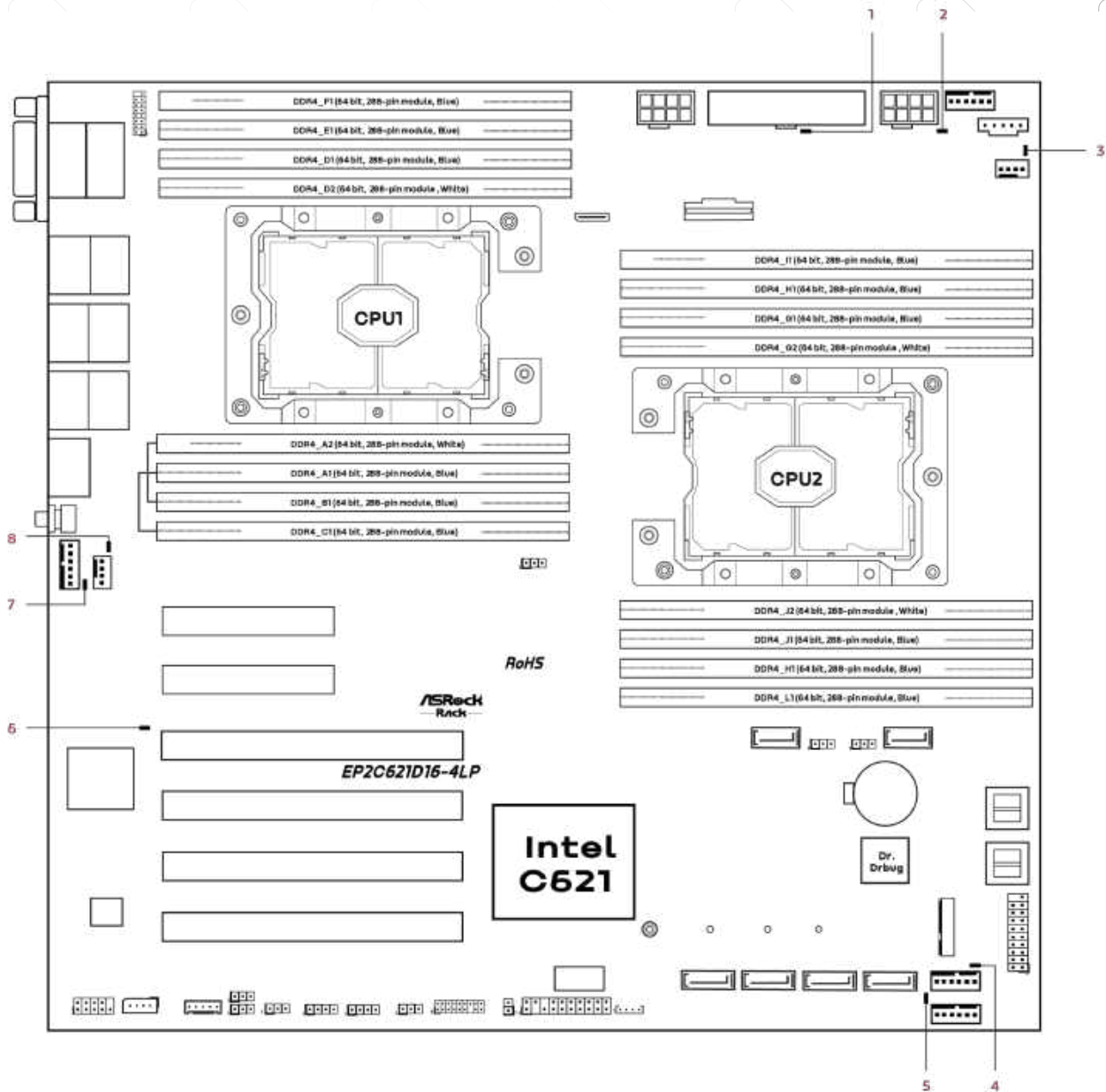
8	Front Fan Connector (FRNT_FAN3)
9	PSU SMBus (PSU_SMB1)
10	CPU2 Fan Connector (CPU2_FAN1)
11	Slimline NVMe x8 Connector (SLIM1)
12	3 x 288-pin DDR4 DIMM Slots (DDR4_G1, DDR4_H1, DDR4_I1, Blue)*
13	1 x 288-pin DDR4 DIMM Slot (DDR4_G2, White)
14	LGA 3647 CPU Socket (CPU2)
15	1 x 288-pin DDR4 DIMM Slot (DDR4_J2, White)
16	3 x 288-pin DDR4 DIMM Slots (DDR4_J1, DDR4_H1, DDR4_L1, Blue)*
17	SATA3 DOM Connector (SSATA_4), Red
18	SATA3 DOM Connector (SSATA_5), Red
19	SATA DOM Power Jumper (SATAPWR2)
20	SATA DOM Power Jumper (SATAPWR1)
21	MINI-SAS HD Connector (SATA_0_3)
22	MINI-SAS HD Connector (SATA_4_7)
23	USB 3.0 Header (USB3_5_6)
24	Front Fan Connector (FRNT_FAN2)
25	Front Fan Connector (FRNT_FAN1)
26	M.2 Socket (M2_1) (Type 2230 / 2242 / 2260 / 2280)**
27	SATA3 Connector (SATA_3), White**
28	SATA3 Connector (SATA_2), White

29	SATA3 Connector (SATA_1), White
30	SATA3 Connector (SATA_0), White
31	Vertical Type A USB 3.0 (USB_1)
32	Virtual RAID On CPU Header (RAID_1)
33	Auxiliary Panel Header (AUX_PANEL1)
34	Non Maskable Interrupt Button (NMI_BTN1)
35	TPM Header (TPM1)
36	ME Recovery Jumper (ME_RECOVERY1)
37	Speaker Header (SPEAKER1)
38	Front LAN LED Connector (FRONT_LED_LAN34)
39	Chassis ID0 Jumper (CHASSIS_ID0)
40	Chassis ID1 Jumper (CHASSIS_ID1)
41	Chassis ID2 Jumper (CHASSIS_ID2)
42	BMC SMBus Header (BMC_SMB_1)
43	Intelligent Platform Management Bus header (IPMB_1)
44	System Panel Header (PANEL1)
45	CPU PECI Mode Jumper (PECI1)
46	CPU1 Fan Connector (CPU1_FAN1)
47	Rear Fan Connector (REAR_FAN1)
48	3 x 288-pin DDR4 DIMM Slots (DDR4_A1, DDR4_B1, DDR4_C1, Blue)*
49	1 x 288-pin DDR4 DIMM Slot (DDR4_A2, White)
50	LGA 3647 CPU Socket (CPU1)

\*For DIMM installation and configuration instructions, please see p.20 (Installation of Memory Modules (DIMM)) for more details.

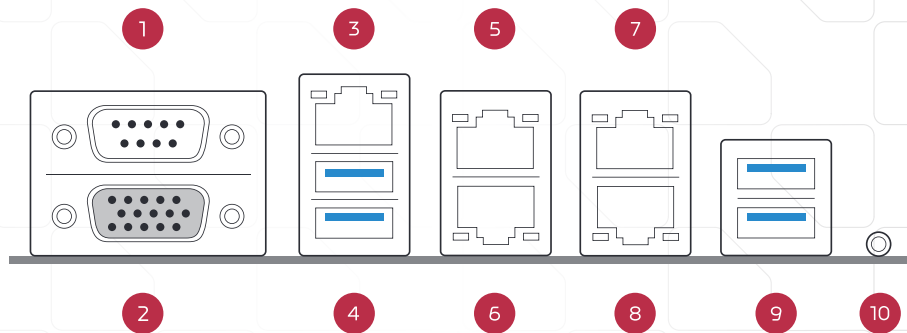
\*\* If M2\_1 is occupied by a SATA-type M.2 device, SATA\_3 will be disabled.

## 1.5 Onboard LED Indicators



No.	Item	Status	Description
1	SB_PWR1	Green	STB PWR ready
2	FFAN_LED3	Amber	FRNT_FAN3 failed
3	CPU_FAN_LED2	Amber	CPU2_FAN1 failed
4	FFAN_LED2	Amber	FRNT_FAN2 failed
5	FFAN_LED1	Amber	FRNT_FAN1 failed
6	BMC_LED1	Green	BMC heartbeat LED
7	RFAN_LED1	Amber	REAR_FAN1 failed
8	CPU_FAN_LED1	Amber	CPU1_FAN1 failed

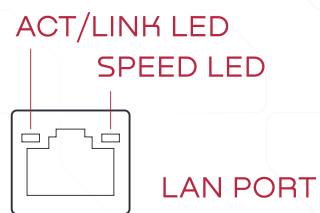
## 1.6 I/O Panel



No.	Description
1	Serial Port (COM1)
2	VGA Port (VGA1)
3	LAN RJ-45 Port (IPMI_LAN)*
4	USB 3.0 Ports (USB3_1_2)
5	GLAN RJ-45 Port (LAN2)**
6	GLAN RJ-45 Port (LAN1)**
7	GLAN RJ-45 Port (LAN4)**
8	GLAN RJ-45 Port (LAN3)**
9	USB 3.0 Ports (USB3_3_4)
10	UID Switch (UID)

## LAN Port LED Indications

\*There are two LED next to the LAN port. Please refer to the table below for the LAN port LED indications.



### Dedicated IPMI LAN Port LED Indications

Activity / Link LED	
Status	Description
Off	No Link
Blinking Yellow	Data Activity
On	Link

Speed LED	
Status	Description
Off	10M bps connection or no link
Yellow	100M bps connection
Green	1G bps connection

## LAN (LAN1, LAN2, LAN3, LAN4) / Dedicated IPMI LAN Port LED Indications

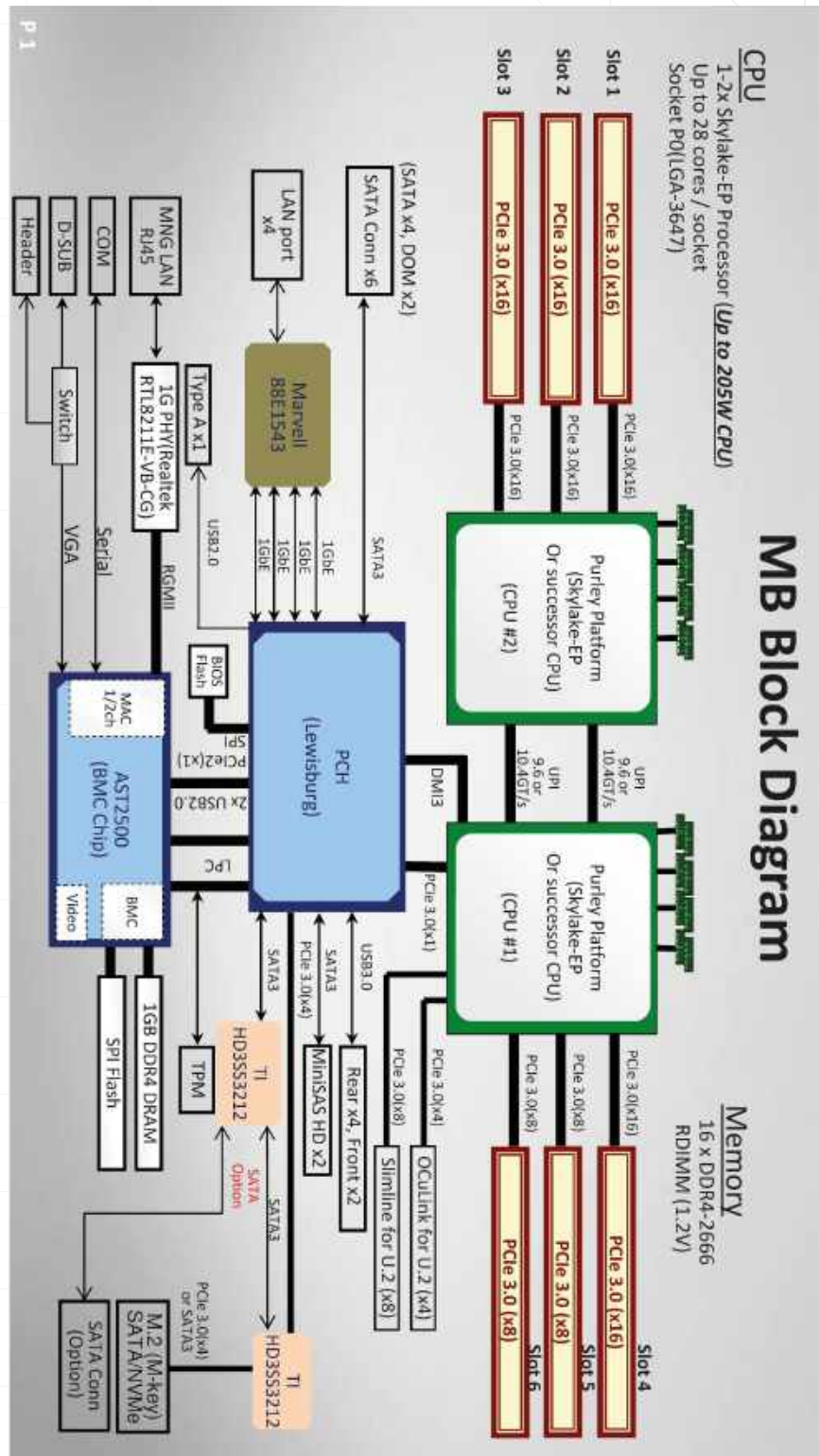
### Activity / Link LED

Status	Description
Off	No Link
Blinking Yellow	Data Activity
On	Link

### Speed LED

Status	Description
Off	No Link
Green	1G bps connection
Green	1G bps connection

## 1.7 Block Diagram





# Chapter 2 Installation

This is a SSI EEB form factor (12" x 13", 30.5 cm x 33.0 cm) motherboard. Before you install the motherboard, study the configuration of your chassis to ensure that the motherboard fits into it.



Make sure to unplug the power cord before installing or removing the motherboard. Failure to do so may cause physical injuries to you and damages to motherboard components.

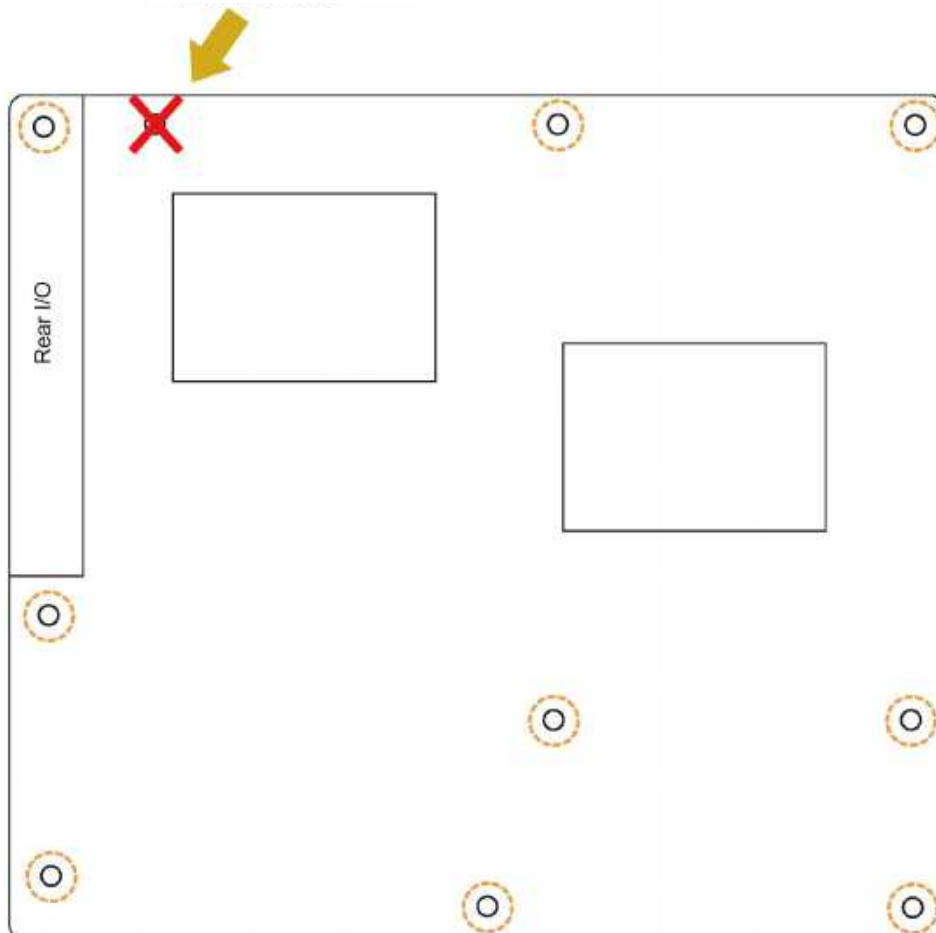
## 2.1 Screw Holes

Place screws into the holes indicated by circles to secure the motherboard to the chassis.



Attention! Before installing this motherboard, be sure to unscrew and remove the standoff at the marked location, under the motherboard, from the chassis, in order to avoid electrical short circuit and damage to your motherboard.

Remove the standoff  
from the chassis





Do not over-tighten the screws! Doing so may damage the motherboard.

## 2.2 Pre-installation Precautions

Take note of the following precautions before you install motherboard components or change any motherboard settings.

1. Unplug the power cord from the wall socket before touching any components.
2. To avoid damaging the motherboard's components due to static electricity, NEVER place your motherboard directly on the carpet or the like. Also remember to use a grounded wrist strap or touch a safety grounded object before you handle the components.
3. Hold components by the edges and do not touch the ICs.
4. Whenever you uninstall any component, place it on a grounded anti-static pad or in the bag that comes with the component.
5. When placing screws into the screw holes to secure the motherboard to the chassis, please do not over-tighten the screws! Doing so may damage the motherboard.

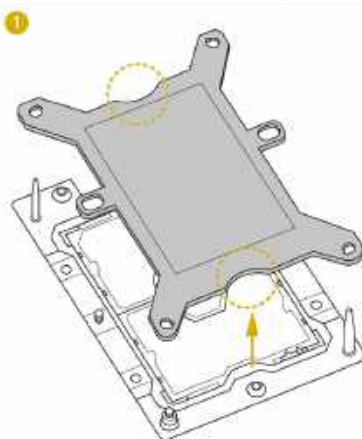


Before you install or remove any component, ensure that the power is switched off or the power cord is detached from the power supply. Failure to do so may cause severe damage to the motherboard, peripherals, and/or components.

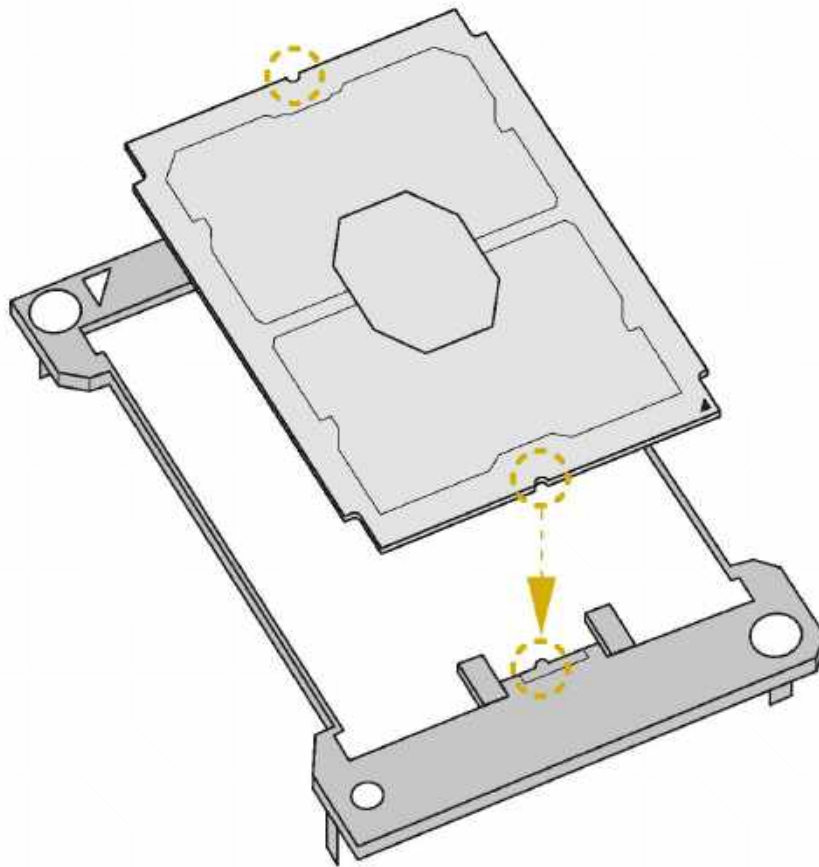
## 2.3 Installing the CPU and Heatsink



1. Before you insert the CPU into the socket, please check if the PnP cap is on the socket, if the CPU surface is unclean, or if there are any bent pins in the socket. Do not force to insert the CPU into the socket if above situation is found. Otherwise, the CPU will be seriously damaged.
2. Unplug all power cables before installing the CPU.



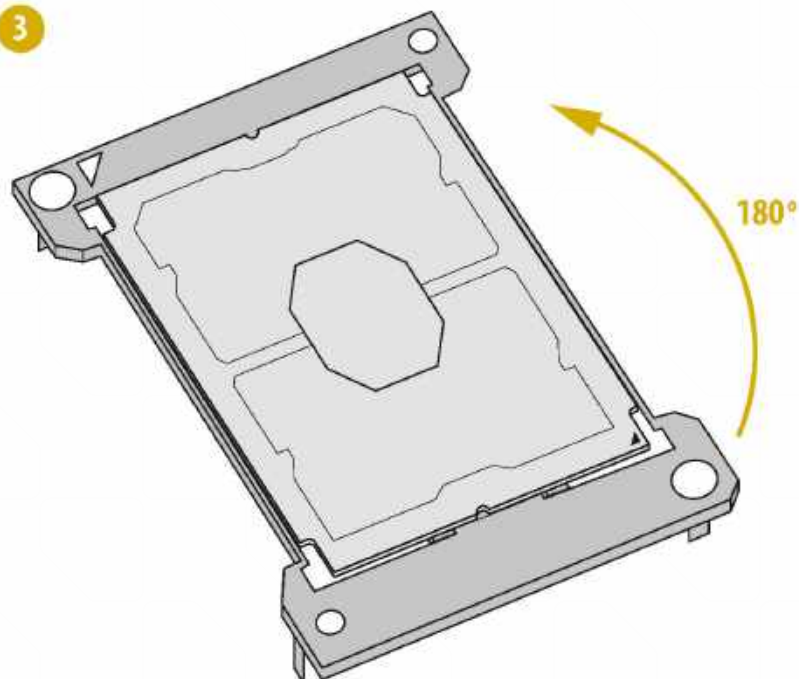
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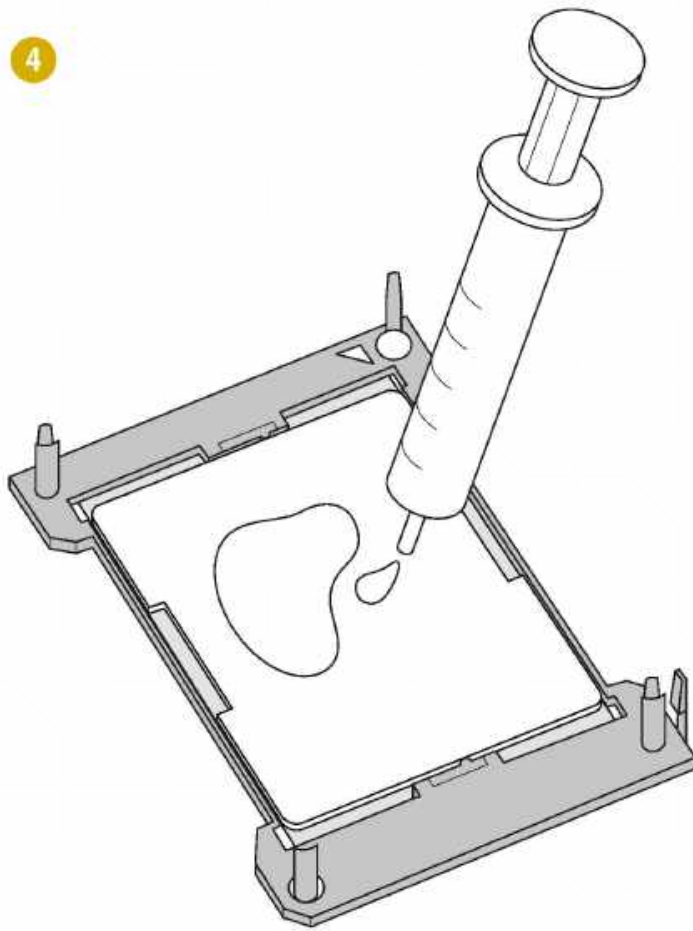


1. Before you installed the heatsink, you need to spray thermal interface material between the CPU and the heatsink to improve heat dissipation.

2. Illustration in this documentation are examples only. Heatsink or fan cooler type may differ.

3



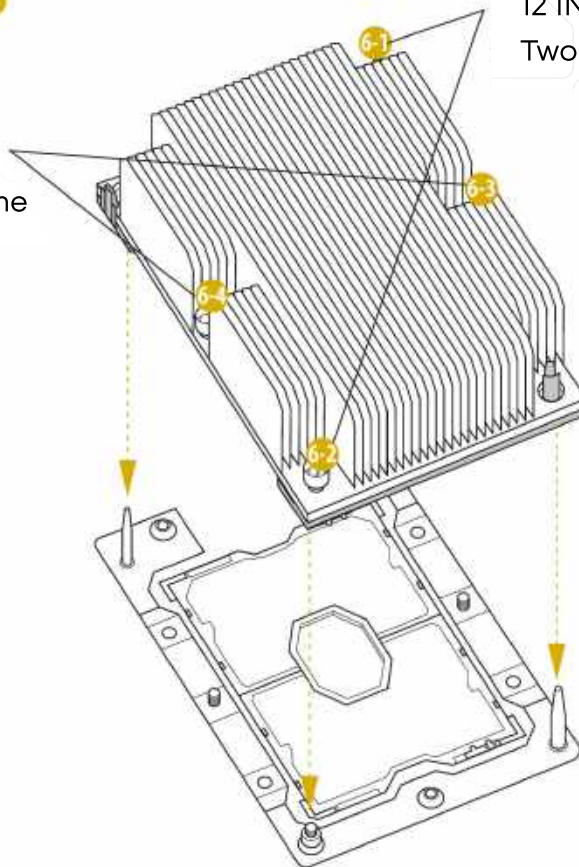


4

Tighten the two  
Middle Nuts to  
12 IN.LB.  
Two turns at a time

6

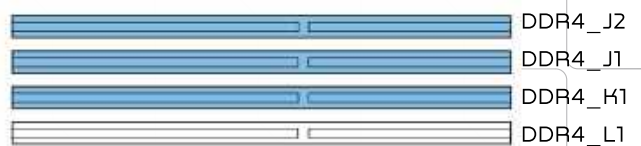
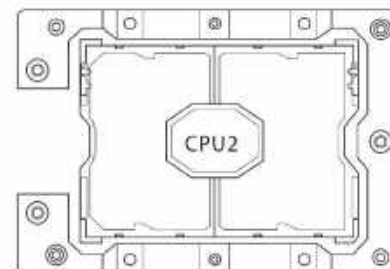
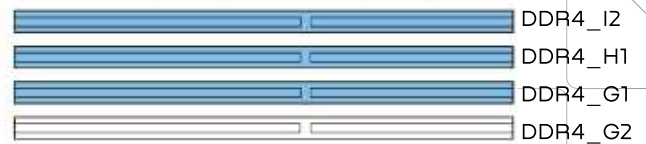
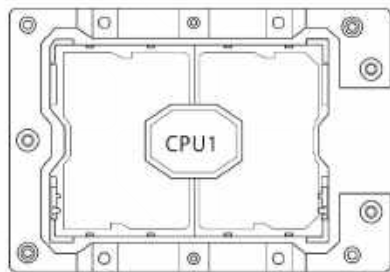
Tighten the two  
Middle Nuts to  
12 IN.LB.  
Two turns at a time



## 2.4 Installation of Memory Modules (DIMM)

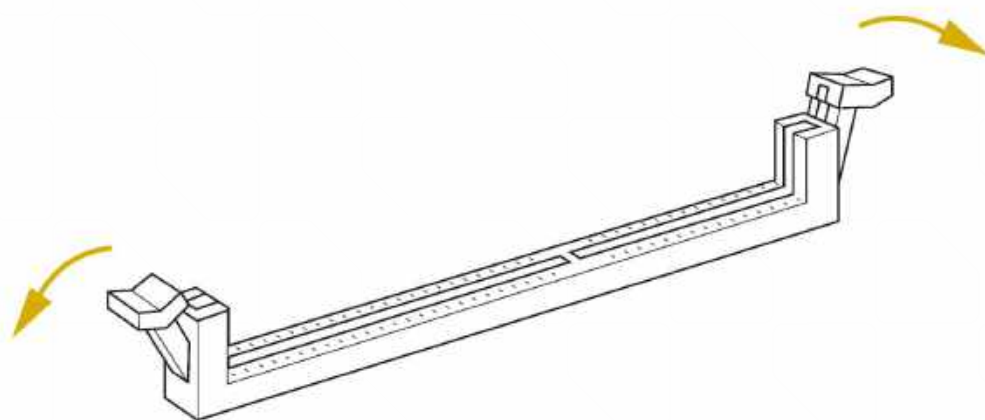
This motherboard provides sixteen 288-pin DDR4 (Double Data Rate 4) DIMM slots in two groups, and supports Six and Dual Channel Memory Technology.

Capacity	CPU1	CPU2
256GB	DDR4_A1, B1, C1, D1, E1, F1 (Blue)	DDR4_G1, H1, I1, J1, K1, L1 (Blue)
512GB	DDR4_A2, D2 (White)	DDR4_G2, J2 (White)

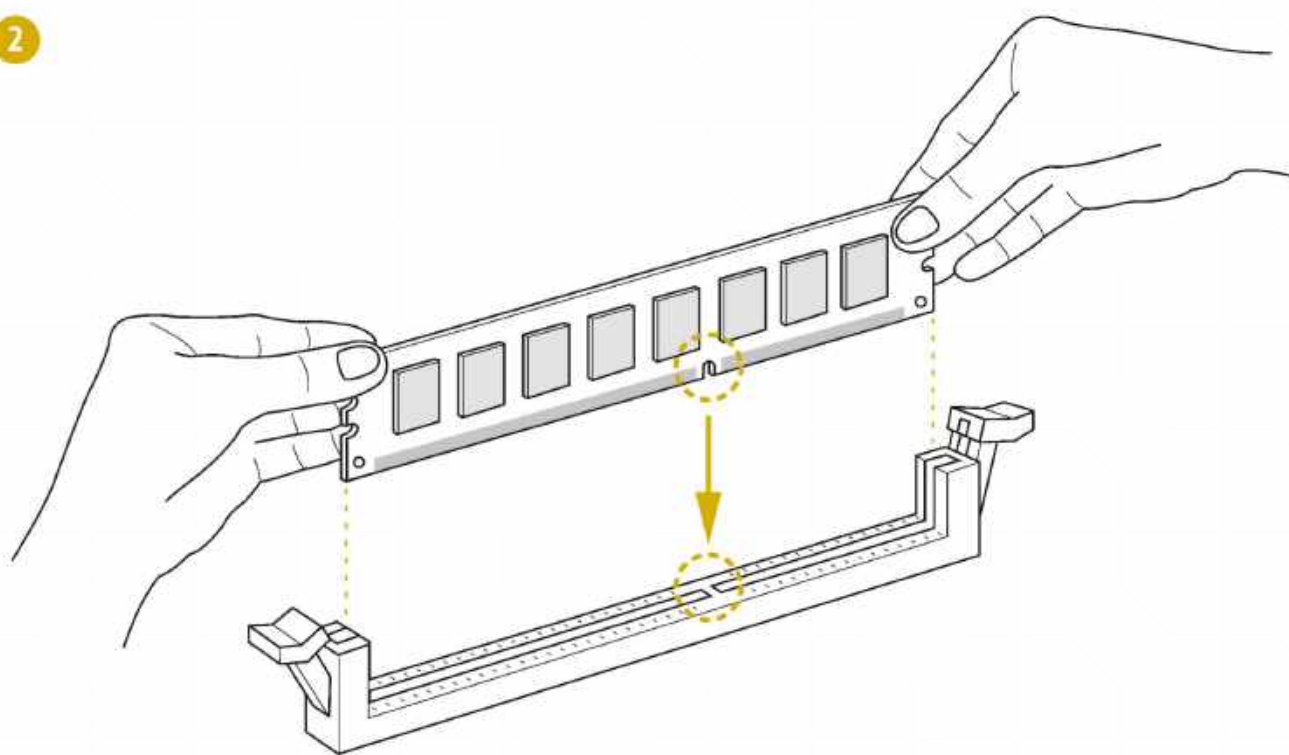


1. It is not allowed to install a DDR, DDR2 or DDR3 memory module into a DDR4 slot; otherwise, this motherboard and DIMM may be damaged.
2. For dual channel configuration, you always need to install identical (the same brand, speed, size and chip-type) DDR4 DIMM pairs.
3. It is unable to activate Dual Channel Memory Technology with only one or three memory module installed.
4. Some DDR4 1GB double-sided DIMMs with 16 chips may not work on this motherboard. It is not recommended to install them on this motherboard.

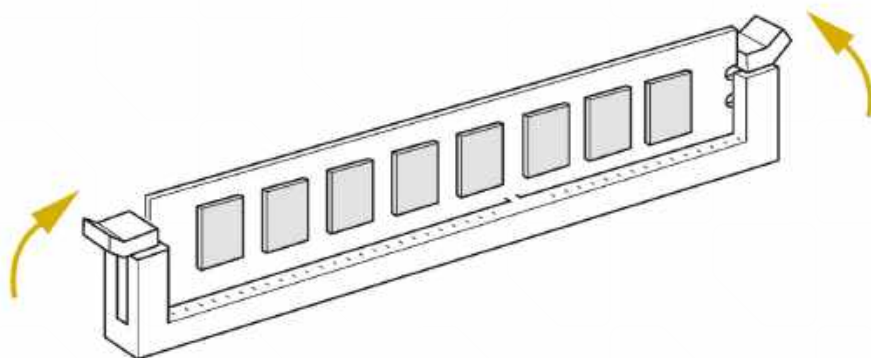
1



2



3



## Recommended Memory Configurations

A single memory module should be installed in the BLUE socket which is nearest to the CPU.

CPU1								
	A1	A2	B1	C1	D1	D2	E1	F1
1 DIMM	#							
2 DIMMS	#				#			
4 DIMMS	#		#		#		#	
6 DIMMS	#		#	#	#		#	#
8 DIMMS	#	#	#	#	#	#	#	#

CPU1								
	A1	A2	B1	C1	D1	D2	E1	F1
1 DIMM	#							
2 DIMMS	#							
4 DIMMS	#				#			
8 DIMMS	#		#		#		#	#
16 DIMMS	#	#	#	#	#	#	#	#

CPU1								
	G1	G2	H1	I1	J1	J2	K1	L1
1 DIMM								
2 DIMMS	#							
4 DIMMS	#				#			
8 DIMMS	#		#		#		#	#
16 DIMMS	#	#	#	#	#	#	#	#

Note: "#" indicates the socket is populated with a memory module.

## 2.5 Expansion Slots (PCI and PCI Express Slots)

There are 6 PCI Express slots on this motherboard.

### PCIe slot:

PCIE1, PCIE2 and PCIE3 (PCIe 3.0 x16 slot, from CPU2) are used for PCI Express x16 lane width cards.

PCIE4 (PCIe 3.0 x16 slot, from CPU1) is used for PCI Express x16 lane width cards. PCIE5 and PCIE6 (PCIe 3.0 x8 slot, from CPU1) are used for PCI Express x8 lane width cards.

Slot	Generation	Mechanical	Electrical	Source
PCIE 6	3.0	x8	x8	CPU1
PCIE 5	3.0	x8	x8	CPU1
PCIE 4	3.0	x16	x16	CPU1
PCIE 3	3.0	x16	x16	CPU2
PCIE 2	3.0	x16	x16	CPU2
PCIE 1	3.0	x16	x16	CPU2

### Installing an expansion card

**Step 1.** Before installing an expansion card, please make sure that the power supply is switched off or the power cord is unplugged. Please read the documentation of the expansion card and make necessary hardware settings for the card before you start the installation.

**Step 2.** Remove the system unit cover (if your motherboard is already installed in a chassis).

**Step 3.** Remove the bracket facing the slot that you intend to use. Keep the screws for later use.

**Step 4.** Align the card connector with the slot and press firmly until the card is completely seated on the slot.

**Step 5.** Fasten the card to the chassis with screws. **Step 6.** Replace the system cover.

**Step 6.** Replace the system cover.



## 2.6 Jumper Setup

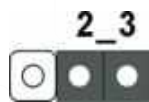
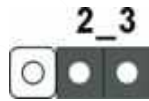
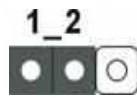
The illustration shows how jumpers are setup. When the jumper cap is placed on the pins, the jumper is "Short". If no jumper cap is placed on the pins, the jumper is "Open". The illustration shows a 3-pin jumper whose pin1 and pin2 are "Short" when a jumper cap is placed on these 2 pins.



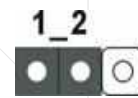
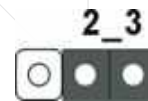
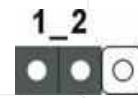
ME Recovery Jumper (3-pin ME_RECOVERY1) (see p.6, No. 36)	<p><b>1_2</b></p> <p>Normal Mode (Default)</p>	<p><b>2_3</b></p> <p>ME Recovery Mode</p>
CPU PECl Mode Jumper (3-pin PECl1) (see p.6, No. 45)	<p><b>1_2</b></p> <p>CPU PECl connected to PCH</p>	<p><b>2_3</b></p> <p>CPU PECl connected to BMC (Default)</p>
Chassis ID Jumpers		
Chassis ID0 Jumper (3-pin CHASSIS_ID0) (see p.6, No. 39)	<p><b>1_2</b></p>	<p><b>1_2</b></p>
Chassis ID1 Jumper (3-pin CHASSIS_ID1) (see p.6, No. 40)	<p><b>1_2</b></p>	<p><b>1_2</b></p>
Chassis ID2 Jumper (3-pin CHASSIS_ID2) (see p.6, No. 41)	<p><b>1_2</b></p> <p>Board Level SKU (Default)</p>	<p><b>2_3</b></p> <p>Reserved for system level use</p>

---

Chassis ID0 Jumper  
(3-pin CHASSIS\_ID0)  
(see p.6, No. 39) Chassis  
ID1 Jumper (3-pin  
CHASSIS\_ID1)  
(see p.6, No. 40)  
Chassis ID2 Jumper  
(3-pin CHASSIS\_ID2)  
(see p.6, No. 41)



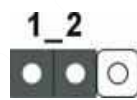
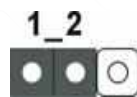
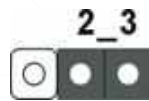
Reserved for  
system level use



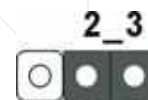
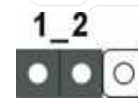
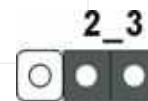
Reserved for  
system level use

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Chassis ID0 Jumper  
(3-pin CHASSIS\_ID0)  
(see p.6, No. 39) Chassis  
ID1 Jumper (3-pin  
CHASSIS\_ID1)  
(see p.6, No. 40)  
Chassis ID2 Jumper  
(3-pin CHASSIS\_ID2)  
(see p.6, No. 41)



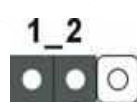
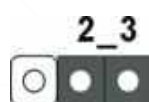
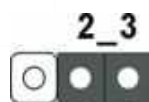
Reserved for  
system level use



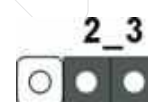
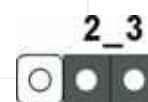
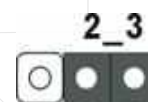
Reserved for  
system level use

---

Chassis ID0 Jumper  
(3-pin CHASSIS\_ID0)  
(see p.6, No. 39) Chassis  
ID1 Jumper (3-pin  
CHASSIS\_ID1)  
(see p.6, No. 40)  
Chassis ID2 Jumper  
(3-pin CHASSIS\_ID2)  
(see p.6, No. 41)



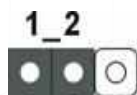
Reserved for  
system level use



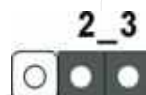
Reserved for  
system level use

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SATA DOM Power Jumpers (3-pin SATAPWR1) (see p.6, No.20)

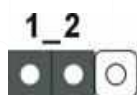


SATA DOM (SSATA\_4) requires 5V power supply

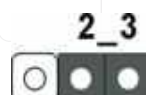


SATA DOM (SSATA\_4) does NOT require 5V power supply (Default)

(3-pin SATAPWR2) (see p.6, No.19)



SATA DOM (SSATA\_5) requires 5V power supply



SATA DOM (SSATA\_5) does NOT require 5V power supply (Default)



Consult the documentation that comes with your SATA DOM and check whether or not Pin 7 requires 5V power supply.

If the connected SATA DOM requires 5V power supply, move the jumper caps placed on the SATA DOM Power Jumper (SATAPWR1 / SATAPWR2) from pins 2-3 (default) to pins 1-2.

If the connected SATA DOM does NOT require 5V power supply, connect the SATA DOM power cable to the SATA DOM power header (SATAPWR1 / SATAPWR2) and there is no need to change the default jumper setting of the SATA DOM Power Jumper (pins 2-3).

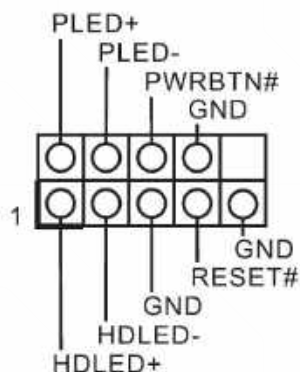
Warning! Incorrect setting of the SATA DOM Power Jumper (SATAPWR1 / SATAPWR2) may cause damage to the motherboard or your SATA DOM.

## 2.7 Onboard Headers and Connectors



Onboard headers and connectors are NOT jumpers. Do NOT place jumper caps over these headers and connectors. Placing jumper caps over the headers and connectors will cause permanent damage to the motherboard.

System Panel Header (9-pin PANEL1) (see p.6, No. 44)



Connect the power switch, reset switch and system status indicator on the chassis to this header according to the pin assignments. Particularly note the positive and negative pins before connecting the cables.

**PWRBTN (Power Switch):**

Connect to the power switch on the chassis front panel. You may configure the way to turn off your system using the power switch.

**RESET (Reset Switch):**

Connect to the reset switch on the chassis front panel. Press the reset switch to restart the computer if the computer freezes and fails to perform a normal restart.

**PLED (System Power LED):**

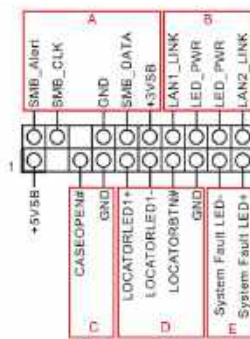
Connect to the power status indicator on the chassis front panel. The LED is on when the system is operating. The LED is off when the system is in S4 sleep state or powered off (S5).

**HDLED (Hard Drive Activity LED):**

Connect to the hard drive activity LED on the chassis front panel. The LED is on when the hard drive is reading or writing data.

The front panel design may differ by chassis. A front panel module mainly consists of power switch, reset switch, power LED, hard drive activity LED, speaker and etc.

When connecting your chassis front panel module to this header, make sure the wire assignments and the pin assignments are matched correctly.



Auxiliary Panel Header (18-pin AUX PANEL1)  
(see p.6, No. 33)

This header supports multiple functions on the front panel, including the front panel SMB, internet status indicator and chassis intrusion pin.

**A. Front panel SMBus connecting pin (6-1 pin FPSMB)**

This header allows you to connect SMBus (System Management Bus) equipment. It can be used for communication between peripheral equipment in the system, which has slower transmission rates, and power management equipment.

**B. Internet status indicator (2-pin LAN1\_LED, LAN2\_LED)**

These two 2-pin headers allow you to use the Gigabit internet indicator cable to connect to the LAN status indicator. When this indicator flickers, it means that the internet is properly connected.

**C. Chassis intrusion pin (2-pin CHASSIS)**

This header is provided for host computer chassis with chassis intrusion detection designs. In addition, it must also work with external detection equipment, such as a chassis intrusion detection sensor or a microswitch. When this function is activated, if any chassis component movement occurs, the sensor will immediately detect it and send a signal to this header, and the system will then record this chassis intrusion event. The default setting is set to the CASEOPEN and GND pin; this function is off.

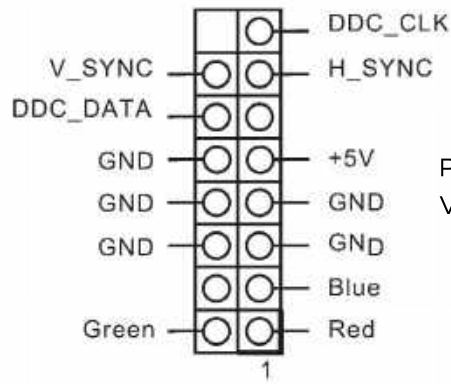
**D. Locator LED (4-pin LOCATOR)**

This header is for the locator switch and LED on the front panel.

**E. System Fault LED (2-pin LOCATOR)**

This header is for the Fault LED on the system.

Front VGA Header (15-pin  
FRNT\_VGA1)  
(see p.6, No. 1)



Please connect either end of  
VGA\_2X8 cable to VGA header.

Serial ATA3 Connectors (SATA\_0)  
(see p.6, No. 30) (SATA\_1) (see p.6,  
No. 29) (SATA\_2) (see p.6, No. 28)  
(SATA\_3) (see p.6, No. 27)



These four SATA3 connectors  
support SATA data cables for  
internal storage devices with up to  
6.0 Gb/s data transfer rate.  
\* If M2\_1 is occupied by a SATA-  
type M.2 device,  
SATA\_3 will be disabled.

Serial ATA3 DOM Connectors  
(SSATA\_4) (see p.6, No. 17)  
(SSATA\_5) (see p.6, No. 18)



The SATA3 DOM  
connectors support both a SATA  
DOM (Disk-On-Module) and a SATA  
data cable for internal storage  
device.

Mini-SAS HD Connectors  
(SATA\_0\_3) (see p.6, No. 21)  
(SSATA\_4\_7) (see p.6, No. 22)

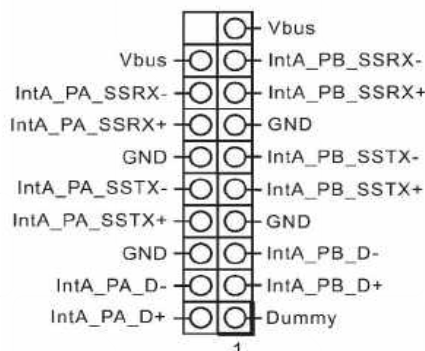


These connectors support  
MiniSAS-to-SATA data cables for  
internal storage devices with up to  
6.0 Gb/s data transfer rate.

USB 2.0 Connector  
(USB\_1) (see p.6, No. 31)

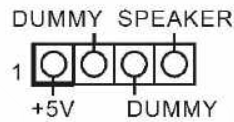


USB 3.0 Header (19-pin USB3\_5\_6)  
(see p.6, No. 23)



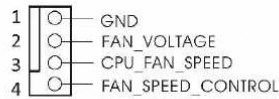
Besides four default USB 3.0 ports  
on the I/O panel, there is one USB  
3.0 header on this motherboard.  
This USB 3.0 header can support  
two USB  
3.0 ports.

Chassis Speaker Header  
(4-pin SPEAKER1)  
(see p.5, No. 37)

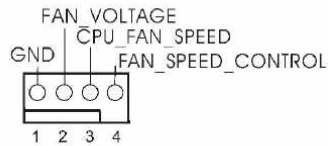


Please connect the chassis speaker to this header.

CPU Fan Connectors  
(4-pin CPU1\_FAN1)  
(see p.5, No. 45)

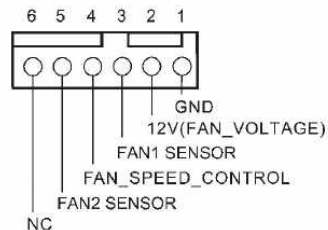


(4-pin CPU2\_FAN1)  
(see p.5, No. 10)

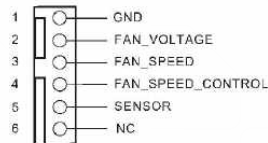


This motherboard provides two 4-Pin CPU fan (Quiet Fan) connectors. If you plan to connect a 3-Pin CPU fan, please connect it to Pin 1-3.  
\*For more details, please refer to the Cooler QVL list on the ASRock Rack website.

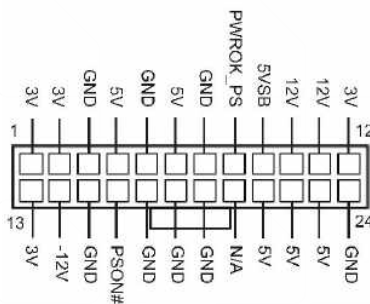
Front and Rear Fan Connectors  
(4-pin FRNT\_FAN1)  
(see p.5, No. 8)  
(4-pin FRNT\_FAN2)  
(see p.5, No. 24)  
(4-pin FRNT\_FAN3)  
(see p.5, No. 25)  
(4-pin REAR\_FAN1)  
(see p.5, No. 47)



Please connect fan cables to the fan connectors and match the black wire to the ground pin. All fans support Fan Control.

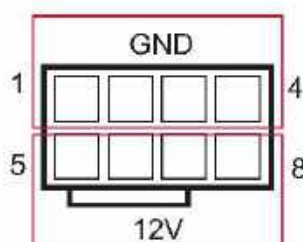


ATX Power Connector  
(24-pin ATXPWR1)  
(see p.5, No. 5)



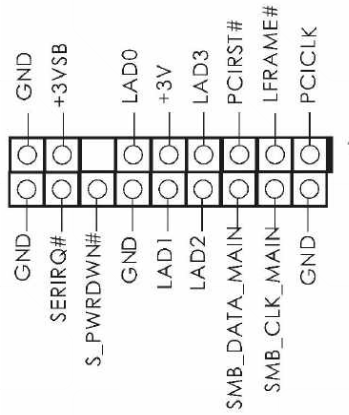
This motherboard provides a 24-pin ATX power connector. To use a 20-pin ATX power supply, please plug it along Pin 1 and Pin 13.

ATX 12V Power Connectors  
(8-pin ATX12V1)  
(see p.5, No. 5)  
(8-pin ATX12V2)  
(see p.5, No. 7)



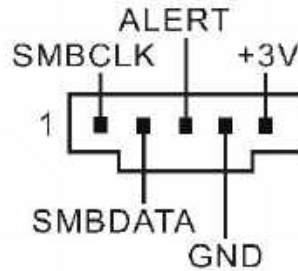
This motherboard provides two 8-pin ATX 12V power connectors.

TPM Header  
(17-pin TPM1)  
(see p.6, No. 35)



This connector supports Trusted Platform Module (TPM) system, which can securely store keys, digital certificates, passwords, and data. A TPM system also helps enhance network security, protects digital identities, and ensures platform integrity.

PSU SMBus Header  
(PSU\_SMB1)  
(see p.6, No. 9)



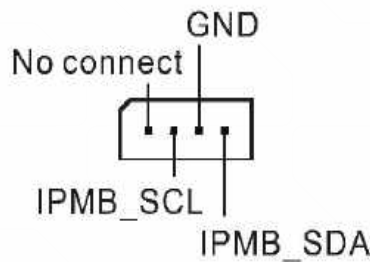
PSU SMBus monitors the status of the power supply, fan and system temperature.

Non Maskable Interrupt  
Button Header  
(NMI\_BTN1)  
(see p.6, No. 34)



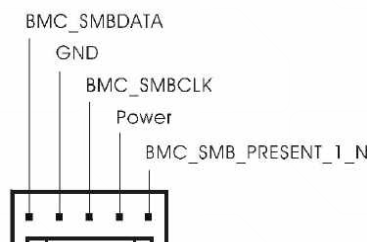
Please connect a NMI device to this header.

Intelligent Platform  
Management Bus Header  
(4-pin IPMB\_1)  
(see p.6, No. 43)



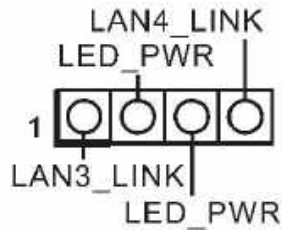
This 4-pin connector is used to provide a cabled base-board or front panel connection for value added features and 3rdparty add-in cards, such as Emergency Management cards, that provide management features using the IPMB.

Baseboard Management  
Controller SMBus Header  
(5-pin BMC\_SMB\_1)  
(see p.6, No. 42)



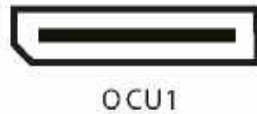
These header is used for the SM BUS devices.

Front LAN LED Connector  
(FRONT\_LED\_LAN34)  
(see p.6, No. 38)



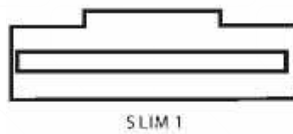
is 4-pin connector is used for the front LAN status indicator.

OCuLink Connector  
(OCU1)  
(see p.6, No. 4)



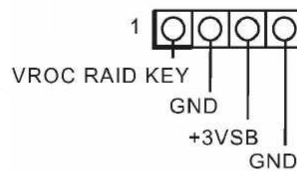
Please connect PCIE SSD to this connector.

SLIMLINE Connector  
(SLIM1)  
(see p.6, No. 11)



The connector is used for the NVME PCIE devices.

Virtual RAID On CPU Header  
(4-pin RAID\_1)  
(see p.6, No. 32)



is connector supports Intel® Virtual RAID on CPU and NVME/AHCI RAID on CPU PCIE.

With the introduction of the Intel VROC product, there are three modes of operation:

SKU	HW key required	Key features
Pass-thru	Not needed	<ul style="list-style-type: none"> <li>• Pass-thru only (no RAID)</li> <li>• LED Management</li> <li>• Hot Plug Support</li> <li>• RAID 0 support for Intel Fultondale NVMe SSDs</li> </ul>
Standard	VROCSTANMOD	<ul style="list-style-type: none"> <li>• Pass-thru SKU features</li> <li>• RAID 0, 1, 10</li> </ul>
Premium	VROCPREMMOD	<ul style="list-style-type: none"> <li>• Standard SKU features</li> <li>• RAID 5</li> <li>• RAID 5 Write Hole Closure</li> </ul>
ISS	VROCISSDMOD	<ul style="list-style-type: none"> <li>• RAID 5 Write Hole Closure</li> </ul>

\*Only Intel SSDs are supported.

\*For further details on VROC, please refer to the official information released by Intel.



## 2.8 Dr. Debug

Dr. Debug is used to provide code information, which makes troubleshooting even easier. Please see the diagrams below for reading the Dr. Debug codes.

No.	Description
00	Please check if the CPU is installed correctly and then clear CMOS.
0d	Problem related to memory, VGA card or other devices. Please clear CMOS, re-install the memory and VGA card, and remove other USB, PCI devices.
01 - 54 (except 0d), 5A- 60	Problem related to memory. Please re-install the CPU and memory then clear CMOS. If the problem still exists, please install only one memory module or try using other memory modules.
55	The Memory could not be detected. Please re-install the memory and CPU. If the problem still exists, please install only one memory module or try using other memory modules.
61 - 91	Chipset initialization error. Please press reset or clear CMOS.
92 - 99	Problem related to PCI-E devices. Please re-install PCI-E devices or try installing them in other slots. If the problem still exists, please remove all PCI-E devices or try using another VGA card.
A0 - A7	Problem related to IDE or SATA devices. Please re-install IDE and SATA devices. If the problem still exists, please clear CMOS and try removing all SATA devices.
b0	Problem related to memory. Please re-install the CPU and memory. If the problem still exists, please install only one memory module or try using other memory modules.
b4	Problem related to USB devices. Please try removing all USB devices.
b7	Problem related to memory. Please re-install the CPU and memory then clear CMOS. If the problem still exists, please install only one memory module or try using other memory modules.
d6	The VGA could not be recognized. Please clear CMOS and try re-installing the VGA card. If the problem still exists, please try installing the VGA card in other slots or use other VGA cards.
d7	The Keyboard and mouse could not be recognized. Please try re-installing the keyboard and mouse.
d8	Invalid Password.
FF	Please check if the CPU is installed correctly and then clear CMOS.

## 2.9 Unit Identification purpose LED/Switch

With the UID button, You are able to locate the server you're working on from behind a rack of servers.

Unit Identification  
purpose LED/Switch  
(UID1)



When the UID button on the front or rear panel is pressed, the front/rear UID blue LED indicator will be turned on. Press the UID button again to turn off the indicator.

## 2.10 Driver Installation Guide

To install the drivers to your system, please insert the support CD to your optical drive first. Then, the drivers compatible to your system can be auto-detected and listed on the support CD driver page. Please follow the order from top to bottom to install those required drivers. Therefore, the drivers you install can work properly.

## 2.11 Dual LAN and Teaming Operation Guide

Dual LAN with Teaming enabled on this motherboard allows two single connections to act as one single connection for twice the transmission bandwidth, making data transmission more effective and improving the quality of transmission of distant images. Fault tolerance on the dual LAN network prevents network downtime by transferring the workload from a failed port to a working port.



The speed of transmission is subject to the actual network environment or status even with Teaming enabled.

Before setting up Teaming, please make sure whether your Switch (or Router) supports Teaming (IEEE 802.3ad Link Aggregation). You can specify a preferred adapter in Intel PROSet. Under normal conditions, the Primary adapter handles all non-TCP/IP traffic. The Secondary adapter will receive fallback traffic if the primary fails. If the Preferred Primary adapter fails, but is later restored to an active status, control is automatically switched back to the Preferred Primary adapter.

### Step 1

From Device Manager, open the properties of a team.

### Step 2

Click the Settings tab.

### Step 3

Click the Modify Team button.

### Step 4

Select the adapter you want to be the primary adapter and click the Set Primary button.

If you do not specify a preferred primary adapter, the software will choose an adapter of the highest capability (model and speed) to act as the default primary. If a failover occurs, another adapter becomes the primary. The adapter will, however, rejoin the team as a non-primary.

## 2.12 M.2\_SSD (NGFF) Module Installation Guide

The M.2, also known as the Next Generation Form Factor (NGFF), is a small size and versatile card edge connector that aims to replace mPCIe and mSATA. The M.2\_SSD (NGFF) Socket 3 can accommodate either a M.2 SATA3 6.0 Gb/s module or a M.2 PCI Express module up to Gen3 x4 (32 Gb/s).

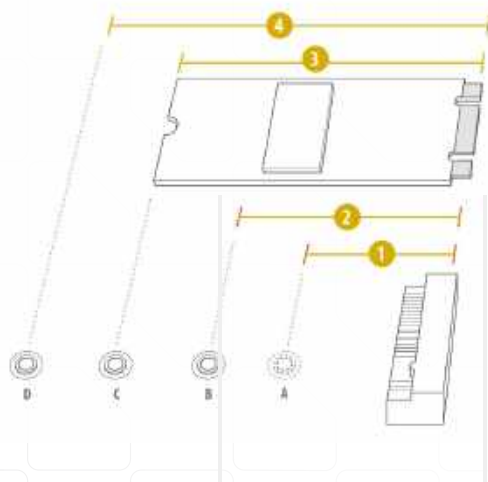
\* If M2\_1 is occupied by a SATA-type M.2 device, SATA\_3 will be disabled.

### Installing the M.2\_SSD (NGFF) Module



#### Step 1

Prepare a M.2\_SSD (NGFF) module and the screw.



#### Step 2

Depending on the PCB type and length of your M.2\_SSD (NGFF) module, find the corresponding nut location to be used.

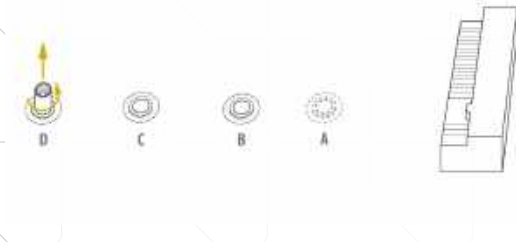
No.	1	2	3	4
Nut Location	A	B	C	D
PCB Length	3cm	4.2cm	6cm	8cm
Module Type	Type2230	Type 2242	Type2260	Type2280

### Step 3

Move the standoff based on the module type and length.

The standoff is placed at the nut location D by default. Skip Step 3 and 4 and go straight to Step 5 if you are going to use the default nut.

Otherwise, release the standoff by hand.



### Step 4

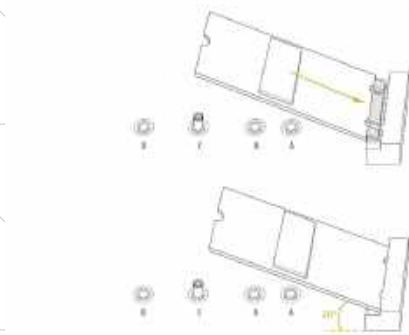
Peel off the yellow protective film on the nut to be used. Hand tighten the standoff into the desired nut location on the motherboard.



### Step 5

Gently insert the M.2 (NGFF) SSD module into the M.2 slot.

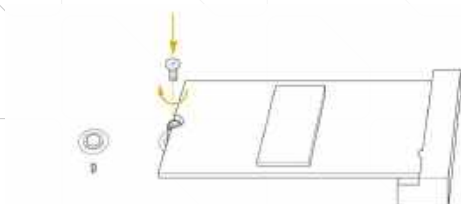
Please be aware that the M.2 (NGFF) SSD module only fits in one orientation.



### Step 6

Tighten the screw with a screwdriver to secure the module into place.

Please do not overtighten the screw as this might damage the module.



For the latest updates of M.2\_SSD (NFGG) module support list, please visit our website for details: <http://www.asrockrack.com>

# Chapter 3 UEFI Setup Utility

## 3.1 Introduction

This section explains how to use the UEFI SETUP UTILITY to configure your system. The UEFI chip on the motherboard stores the UEFI SETUP UTILITY. You may run the UEFI SETUP UTILITY when you start up the computer. Please press <F2> or <Del> during the Power-On-Self-Test (POST) to enter the UEFI SETUP UTILITY; otherwise, POST will continue with its test routines.

If you wish to enter the UEFI SETUP UTILITY after POST, restart the system by pressing <Ctrl> + <Alt> + <Delete>, or by pressing the reset button on the system chassis. You may also restart by turning the system off and then back on.



Because the UEFI software is constantly being updated, the following UEFI setup screens and descriptions are for reference purpose only, and they may not exactly match what you see on your screen.

### 3.1.1 UEFI Menu Bar

The top of the screen has a menu bar with the following selections:

Item	Description
Main	To set up the system time/date information
Advanced	To set up the advanced UEFI features
IntelRCSetup	For Intel CPU and chipset settings
Server Mgmt	To manage the server
Security	To set up the security features
Boot	To set up the default system device to locate and load the Operating System
Event Logs	Operating System
Exit	For event log configuration

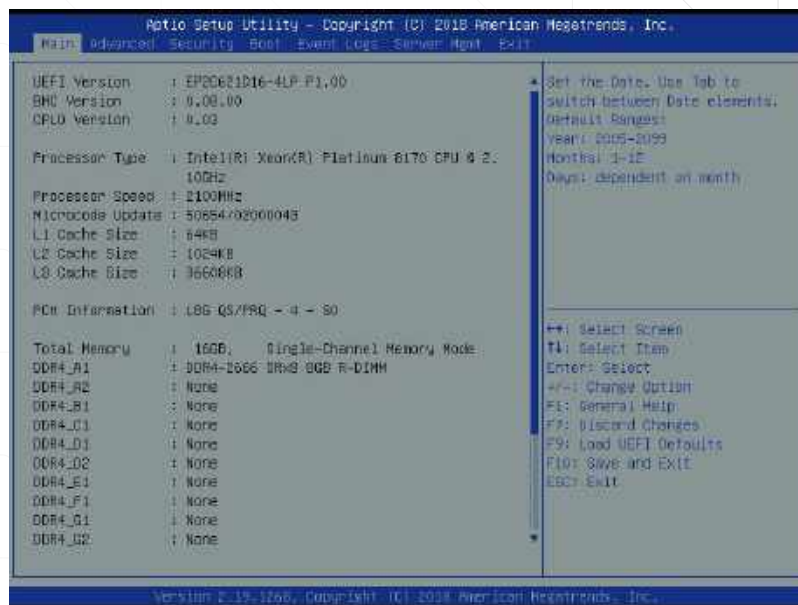
Use <←> key or <→> key to choose among the selections on the menu bar, and then press <Enter> to get into the sub screen.

## 3.1.2 Navigation Keys

Navigation Key(s)	Function Description
← / →	Moves cursor left or right to select Screens
↑ / ↓	Moves cursor up or down to select items
+ / -	To change option for the selected items
<Tab>	Switch to next function
<Enter>	To bring up the selected screen
<PGUP>	Go to the previous page
<PGDN>	Go to the next page
<HOME>	Go to the top of the screen
<END>	Go to the bottom of the screen
<F1>	To display the General Help Screen
<F7>	Discard changes and exit the UEFI SETUP UTILITY
<F9>	Load optimal default values for all the settings
<F10>	Save changes and exit the UEFI SETUP UTILITY
<F12>	Print screen
<ESC>	Jump to the Exit Screen or exit the current screen

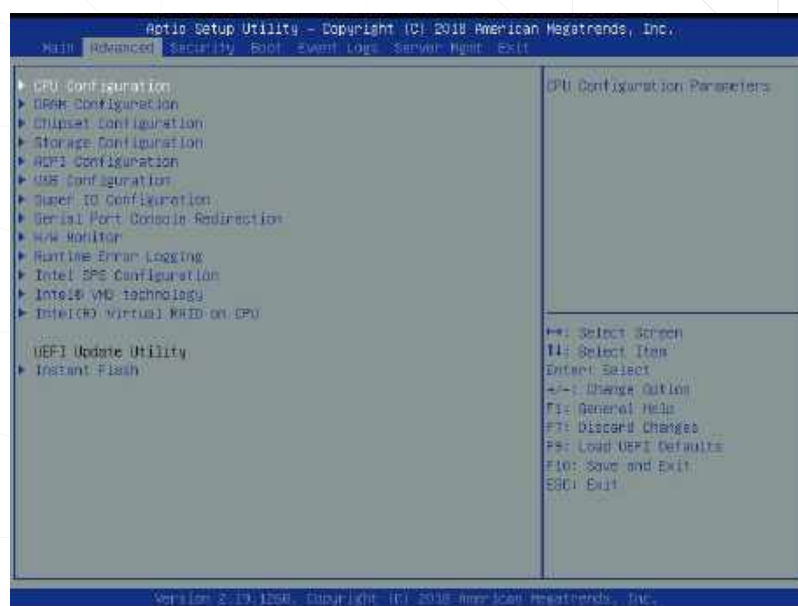
## 3.2 Main Screen

Once you enter the UEFI SETUP UTILITY, the Main screen will appear and display the system overview. The Main screen provides system overview information and allows you to set the system time and date.



## 3.3 Advanced Screen

In this section, you may set the configurations for the following items: CPU Configuration, DRAM Configuration, Chipset Configuration, Storage Configuration, ACPI Configuration, USB Configuration, Super IO Configuration, Serial Port Console Redirection, H/W Monitor, Runtime Error Logging, Intel SPS Configuration, Intel(R) VMD Technology, Intel(R) Virtual RAID on CPU and Instant Flash.



Setting wrong values in this section may cause the system to malfunction.

## 3.3.1 CPU Configuration



### Intel SpeedStep Technology

Intel SpeedStep technology allows processors to switch between multiple frequencies and voltage points for better power saving and heat dissipation. CPU turbo ratio can be fixed when Intel SpeedStep Technology set Disabled and Intel Turbo Boost Technology set Enabled.



Please note that enabling this function may reduce CPU voltage and lead to system stability or compatibility issues with some power supplies. Please set this item to [Disabled] if above issues occur.

### Intel Turbo Boost Technology

Intel Turbo Boost Technology enables the processor to run above its base operating frequency when the operating system requests the highest performance state.

### Long Duration Power Limit

Configure Package Power Limit 1 in watts. When the limit is exceeded, the CPU ratio will be lowered after a period of time. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

### Long Duration Maintained

Configure the period of time until the CPU ratio is lowered when the Long Duration Power Limit is exceeded.



### **Short Duration Power Limit**

Configure Package Power Limit 2 in watts. When the limit is exceeded, the CPU ratio will be lowered immediately. A lower limit can protect the CPU and save power, while a higher limit may improve performance.

### **Intel Hyper Threading Technology**

Intel Hyper Threading Technology allows multiple threads to run on each core, so that the overall performance on threaded software is improved.

### **Active Processor 1 Cores**

Select the number of cores to enable in each processor package.

### **Active Processor 2 Cores**

Select the number of cores to enable in each processor package.

### **No-Execute Memory Protection**

Processors with No-Execution Memory Protection Technology may prevent certain classes of malicious buffer overflow attacks.

### **Enable Intel TXT Support**

Enables Intel Trusted Execution Technology Configuration.

### **Intel Virtualization Technology**

Intel Virtualization Technology allows a platform to run multiple operating systems and applications in independent partitions, so that one computer system can function as multiple virtual systems.

### **Enable SMX**

Use this item to enable Safer Mode Extensions.

### **DCU Streamer Prefetcher**

DCU streamer prefetcher is an L1 data cache prefetcher (MSR 1A4h [2]).

### **Hardware Prefetcher**

Automatically prefetch data and code for the processor. Enable for better performance.

### **Adjacent Cache Line Prefetch**

Automatically prefetch the subsequent cache line while retrieving the currently requested cache line. Enable for better performance.

## Package C State Support

Enable CPU, PCIe, Memory, Graphics C State Support for power saving.

## CPU C6 State Support

Enable C6 deep sleep state for lower power consumption.

## Enhanced Halt State(C1E)

Enable Enhanced Halt State (C1E) for lower power consumption.

## Hardware P-States

Disable: Hardware chooses a P-state based on OS Request (Legacy P-States)

Native Mode: Hardware chooses a P-state based on OS guidance

Out of Band Mode: Hardware autonomously chooses a P-state (no OS guidance)

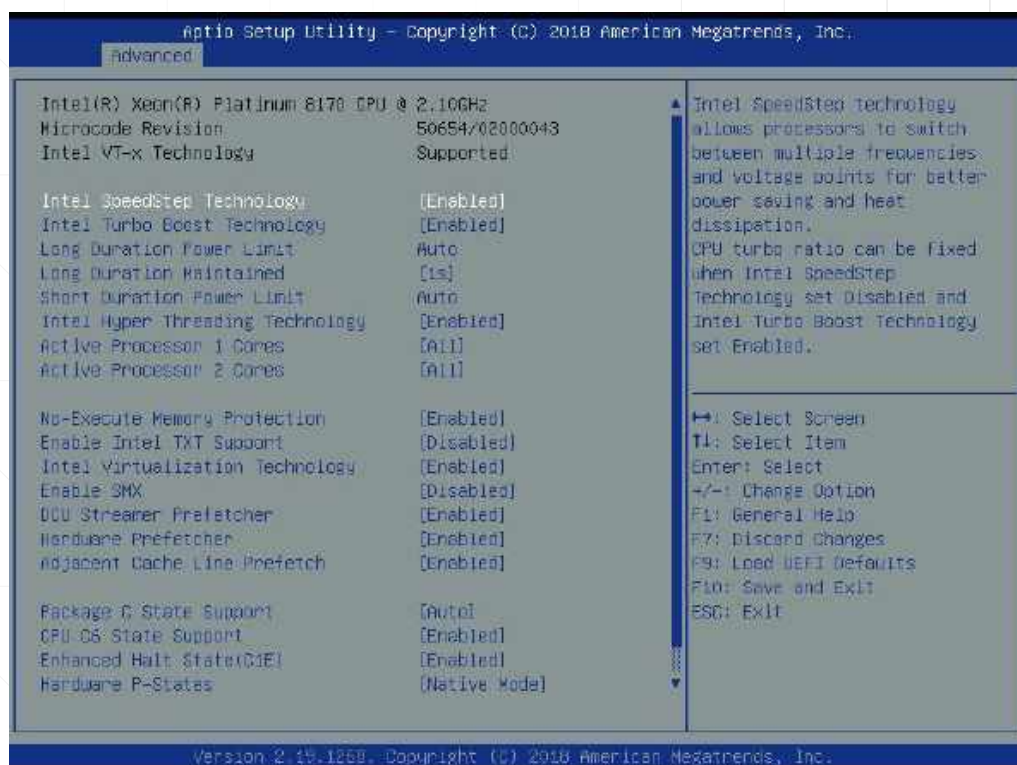
## AES-NI

Use this item to enable or disable AES-NI support.

## CPU Thermal Throttling

Enable CPU internal thermal control mechanisms to keep the CPU from overheating.

## 3.3.2 DRAM Configuration



## Enforce POR

Enable to enforce POR restrictions for DDR4 frequency and voltage programming.

## DRAM Frequency

If [Auto] is selected, the motherboard will detect the memory module(s) inserted and assign the appropriate frequency automatically.

## Numa

Use this item to enable or disable Non Uniform Memory Access (NUMA).

## IMC Interleaving

Select IMC Interleaving settings.

## Channel Interleaving

Select to configure Channel Interleaving settings.

## Rank Interleaving

Select to configure Rank Interleaving settings.

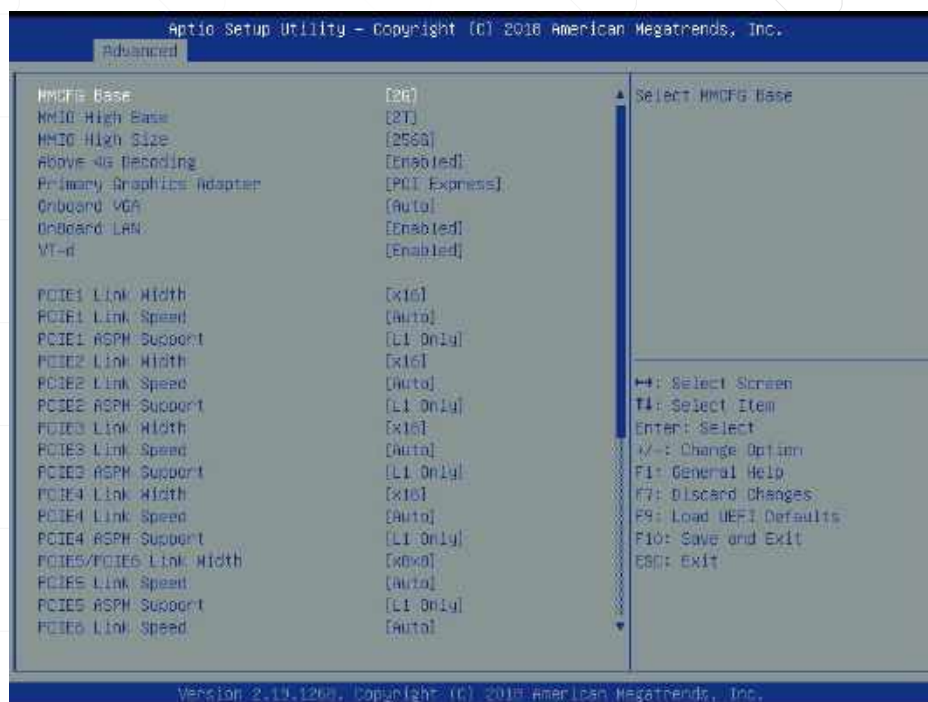
## Mirror Mode

Mirror Mode will set entire 1LM/2LM memory in system to be mirrored, consequently reducing the memory capacity by half. Mirror Enable will disable XPT Prefetch.

## Memory Rank Sparing

Enable or disable Memory Rank Sparing.

## 3.3.3 Chipset Configuration



**MMCFG Base**

Use this item to select MMCFG Base.

**MMIO High Base**

Use this item to select MMIO High Base.

**MMIO High Size**

Use this item to select MMIO High Size.

**Above 4G Decoding**

Enable or disable 64bit capable Devices to be decoded in Above 4G Address Space (only if the system supports 64 bit PCI decoding).

**Primary Graphics Adapter**

If PCI Express graphics card is installed on the motherboard, you may use this option to select PCI Express or Onboard VGA as the primary graphics adapter.

\*If no PCI Express graphics card is installed, [Onboard VGA] is the default graphics adapter.

**Onboard VGA**

Use this to enable or disable the Onboard VGA function. The default value is [Auto].

\*This item is not available when the Primary Graphic Adapter is set to [Onboard VGA].

**OnBoard LAN**

Enabled/Disabled OnBoard LAN.

**VT-d**

Intel Virtualization Technology for Directed I/O helps your virtual machine monitor better utilize hardware by improving application compatibility and reliability, and providing additional levels of manageability, security, isolation, and I/O performance.

**PCIe1 Link Width**

This allows you to select PCIe Link Width.

**PCIe1 Link Speed**

This allows you to select PCIe Link Speed.

**PCIe1 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

**PCIe2 Link Width**

This allows you to select PCIe Link Width.

### **PCIE2 Link Speed**

This allows you to select PCIE Link Speed.

### **PCIE2 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **PCIE3 Link Width**

This allows you to select PCIE Link Width.

### **PCIE3 Link Speed**

This allows you to select PCIE Link Speed.

### **PCIE3 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **PCIE4 Link Width**

This allows you to select PCIE Link Width.

### **PCIE4 Link Speed**

This allows you to select PCIE Link Speed.

### **PCIE4 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **PCIE5/PCIE6 Link Width**

This allows you to select PCIE Link Width.

### **PCIE5 Link Speed**

This allows you to select PCIE Link Speed.

### **PCIE5 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **PCIE6 Link Speed**

This allows you to select PCIE Link Speed.

### **PCIE6 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **OCU1 Link Speed**

This allows you to select PCIE Link Speed.

### **OCU1 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **SLIMELIN1-1 Link Speed**

This allows you to select PCIE Link Speed.

### **SLIMELIN1-1 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **SLIMELIN1-2 Link Speed**

This allows you to select PCIE Link Speed.

### **SLIMELIN1-2 ASPM Support**

This option enables or disables the ASPM support for all CPU downstream devices.

### **SR-IOV Support**

If system has SR-IOV capable PCIe Devices, this option Enables or Disables Single Root IO Virtualization Support.

### **Onboard Debug Port LED**

Enable/Disable the onboard Dr. Debug LED.

### **Restore AC Power Loss**

This allows you to set the power state after a power failure. If [Power Off] is selected, the power will remain off when the power recovers. If [Power On] is selected, the system will start to boot up when the power recovers.

### **Restore AC Power Current State**

This allows you to restore AC Power Current State.

### **Spread Spectrum**

Pcie Pll SSC percentage or Disable SSC. Range is 0.0%-1.9%(Enable is 0.5%). Last once is the POR for LBG.

## 3.3.4 Storage Configuration



### Hard Disk S.M.A.R.T.

Use this item to enable or disable the S.M.A.R.T. (Self-Monitoring, Analysis, and Reporting Technology) feature. Configuration options: [Disabled] and [Enabled].

### SATA Controller

Use this item to enable or disable SATA Controllers.

### SATA/M.2\_SATA Mode Selection

Identify the SATA port is connected to Solid State Drive or Hard Disk Drive. Press <Ctrl+I> to enter RAID ROM during UEFI POST process.

### SATA ALPM

Use this item to enable or disable SALP.

### sSATA Controller

Use this item to enable or disable SATA Controllers.

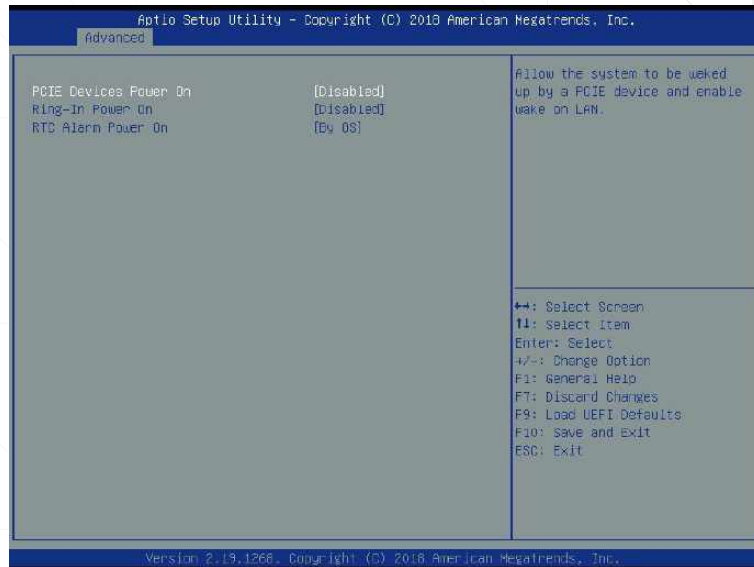
### sSATA Mode Selection

Identify the sSATA/M.2\_SATA port is connected to Solid State Drive or Hard Disk Drive. Press <Ctrl+I> to enter RAID ROM during UEFI POST process.

### sSATA ALPM

Use this item to enable or disable SALP.

### 3.3.5 ACPI Configuration



#### PCIe Devices Power On

Use this item to enable or disable PCIe devices to turn on the system from the power-soft- off mode.

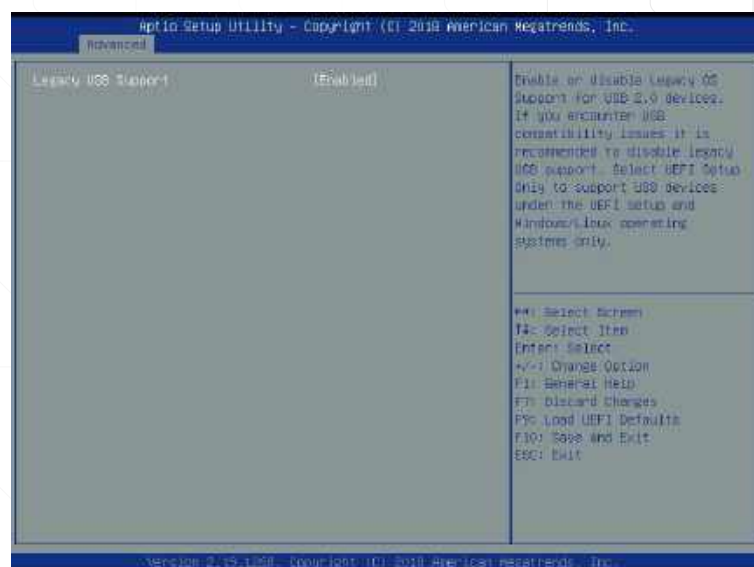
#### Ring-In Power On

Use this item to enable or disable Ring-In signals to turn on the system from the powersoftoff mode.

#### RTC Alarm Power On

Use this item to enable or disable RTC (Real Time Clock) to power on the system.

### 3.3.6 USB Configuration

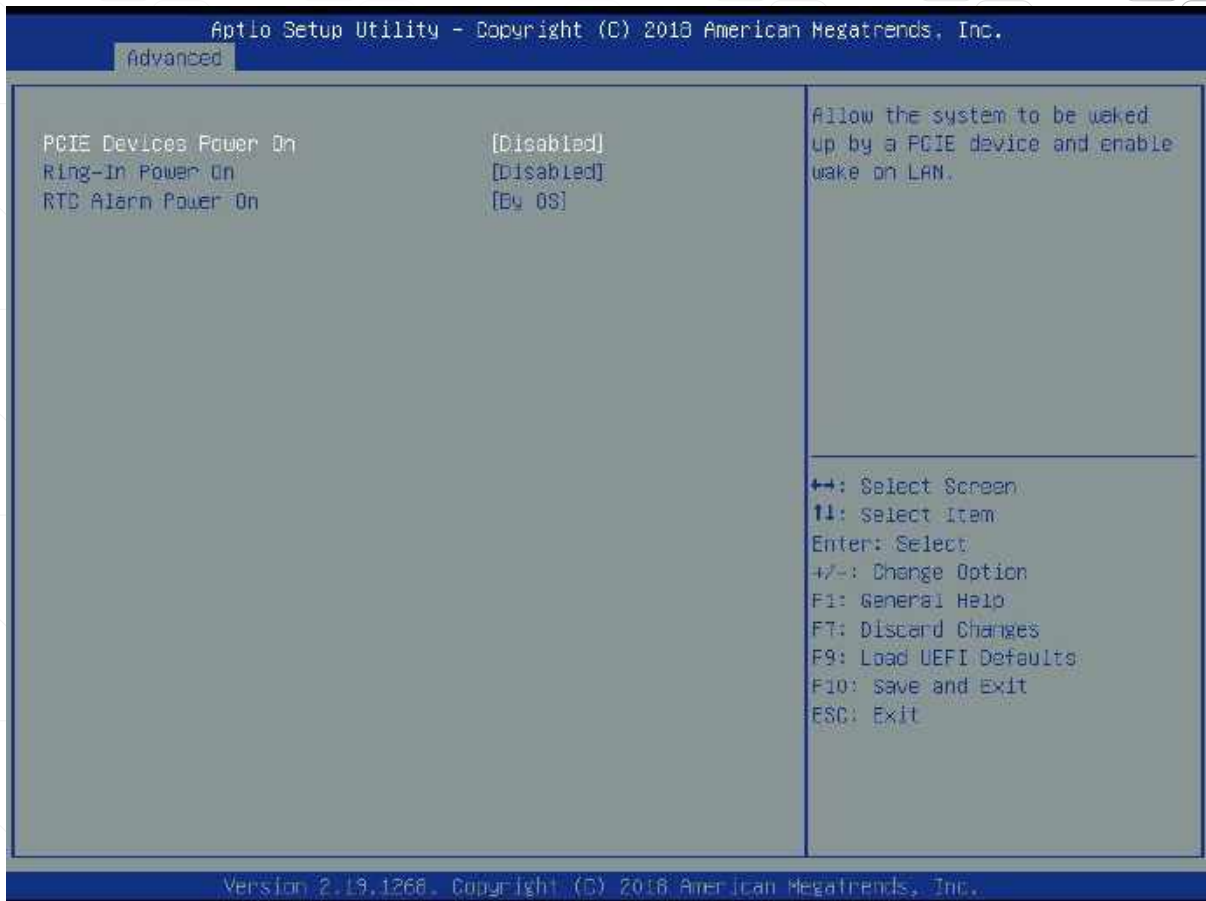


#### Legacy USB Support

Use this option to enable or disable legacy support for USB devices. The default value is [Enabled].



## 3.3.7 Super IO Configuration



### Serial Port 1 Configuration

Use this item to set parameters of Serial Port 1 (COM1).

### Serial Port

Use this item to enable or disable the serial port.

### Change Settings

Use this item to select an optimal setting for Super IO device.

### SOL Configuration

Use this item to set SOL configuration.

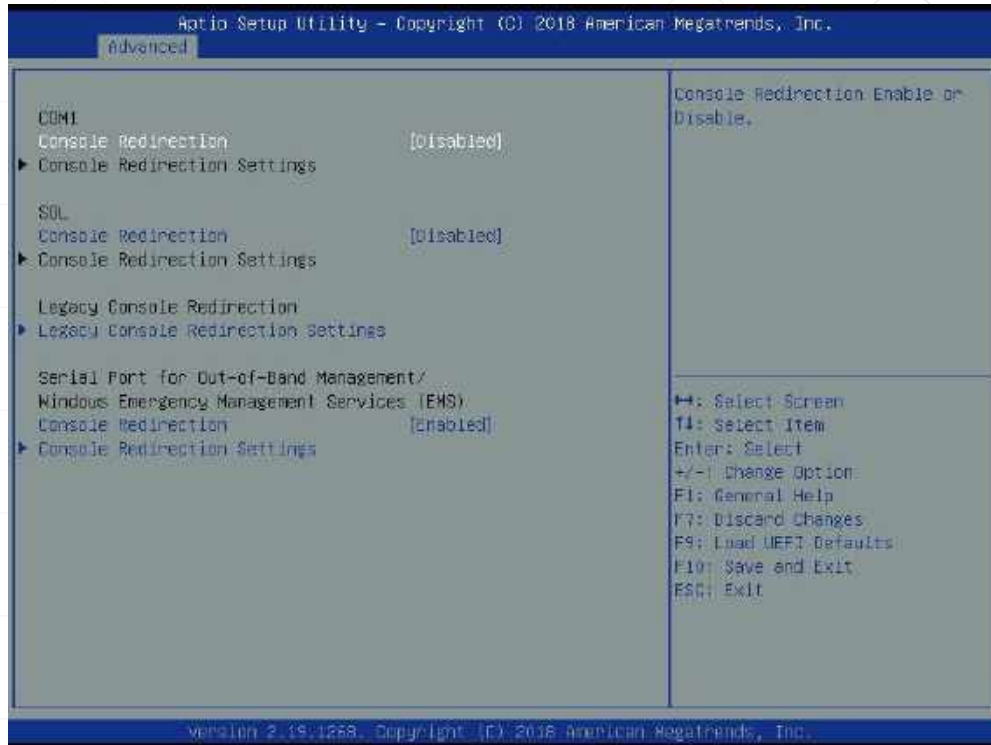
### SOL Port

Use this item to enable or disable the SOL port.

### Change Settings

Use this item to select an optimal setting for Super IO device.

## 3.3.8 Serial Port Console Redirection



### COM1 / SOL

#### Console Redirection

Use this option to enable or disable Console Redirection. If this item is set to Enabled, you can select a COM Port to be used for Console Redirection.

#### Console Redirection Settings

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information. Both computers should have the same or compatible settings.

#### Terminal Type

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

### **Bits Per Second**

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [38400], [57600] and [115200].

### **Data Bits**

Use this item to set the data transmission size. The options include [7] and [8] (Bits).

### **Parity**

Use this item to select the parity bit. The options include [None], [Even], [Odd], [Mark] and [Space].

### **Stop Bits**

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

### **Flow Control**

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None] and [Hardware RTS/CTS].

### **VT-UTF8 Combo Key Support**

Use this item to enable or disable the VT-UTF8 Combo Key Support for ANSI/VT100 terminals.

### **Recorder Mode**

Use this item to enable or disable Recorder Mode to capture terminal data and send it as text messages.

### **Resolution 100x31**

Use this item to enable or disable extended terminal resolution support.

### **Legacy OS Redirection Resolution**

Use this item to select the number of rows and columns used in legacy OS redirection.

### **Putty Keypad**

Use this item to select Function Key and Keypad on Putty.

## **Redirection After BIOS POST**

If the [LoadBooster] is selected, legacy console redirection is disabled before booting to legacy OS. If [Always Enabled] is selected, legacy console redirection is enabled for legacy OS. The default value is [Always Enabled].

## **Legacy Console Redirection**

### **Legacy Console Redirection Settings**

Use this option to configure Legacy Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

### **Legacy Serial Redirection Port**

Use this item to select a COM port to display redirection of Legacy OS and Legacy OPRM Messages.

### **Serial Port for Out-of-Band Management/Windows Emergency Management Services (EMS)**

### **Console Redirection**

The item indicates the end of a serial data packet. The standard setting is [1] Stop Bit. Select [2] Stop Bits for slower devices.

### **Console Redirection Settings**

Use this option to configure Console Redirection Settings, and specify how your computer and the host computer to which you are connected exchange information.

### **Out-of-Band Mgmt Port**

Microsoft Windows Emergency Management Services (EMS) allows for remote management of a Windows Server OS through a serial port.

### **Terminal Type**

Use this item to select the preferred terminal emulation type for out-of-band management. It is recommended to select [VT-UTF8].

Option	Description
VT100	ASCII character set
VT100+	Extended VT100 that supports color and function keys
VT-UTF8	UTF8 encoding is used to map Unicode chars onto 1 or more bytes
ANSI	Extended ASCII character set

### Bits Per Second

Use this item to select the serial port transmission speed. The speed used in the host computer and the client computer must be the same. Long or noisy lines may require lower transmission speed. The options include [9600], [19200], [57600] and [115200].

### Flow Control

Use this item to set the flow control to prevent data loss from buffer overflow. When sending data, if the receiving buffers are full, a "stop" signal can be sent to stop the data flow. Once the buffers are empty, a "start" signal can be sent to restart the flow. Hardware flow uses two wires to send start/stop signals. The options include [None], [Hardware RTS/ CTS], and [Software Xon/Xoff].

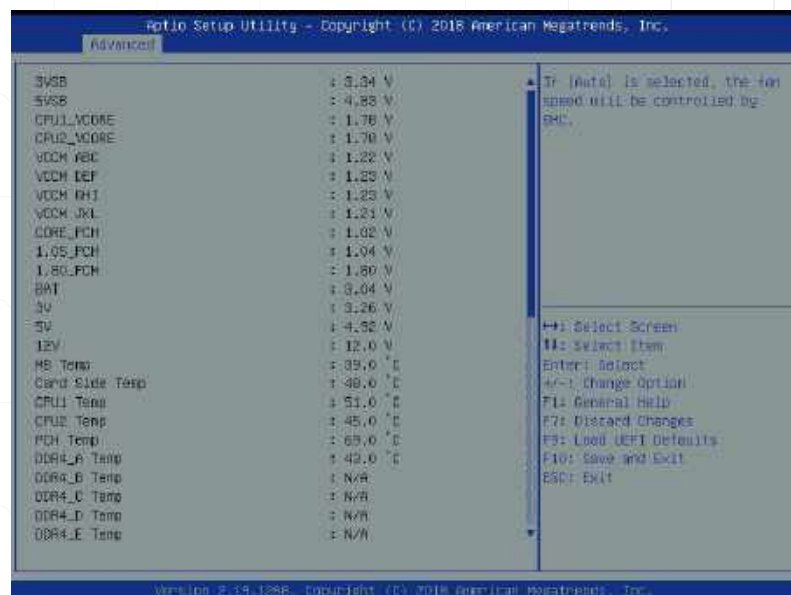
### Data Bits

### Parity

### Stop Bits

## 3.3.9 H/W Monitor

In this section, it allows you to monitor the status of the hardware on your system, including the parameters of the CPU temperature, motherboard temperature, CPU fan speed, chassis fan speed, and the critical voltage.



## **Fan Control**

If [Auto] is selected, the fan speed will be controlled by BMC. If [Manual] is selected, configure the items below.

### **CPU1\_FAN1**

This allows you to set the CPU1 fan1's speed. The default value is [Smart Fan].

### **CPU2\_FAN1**

This allows you to set the CPU2 fan1's speed. The default value is [Smart Fan].

### **REAR\_FAN1**

This allows you to set the Rear fan1's speed. The default value is [Smart Fan].

### **FRNT\_FAN1**

This allows you to set the Front fan1's speed. The default value is [Smart Fan].

### **FRNT\_FAN2**

This allows you to set the Front fan2's speed. The default value is [Smart Fan].

### **FRNT\_FAN3**

This allows you to set the Front fan3's speed. The default value is [Smart Fan].

## **Smart Fan Control**

This allows you to set the Smart fan's level speed.

## **Smart Fan Duty Control**

Smart Fan Duty x (x means 1 to 11 stage)

This allows you to set duty cycle for each stage.

## **Smart Fan Temp Control**

Smart Fan Temp x (x means 1 to 11 stage)

This allows you to set temperature for each stage.

## **Watch Dog Timer**

This allows you to enable or disable the Watch Dog Timer. The default value is [Disabled].

### 3.3.10 Runtime Error Logging



#### **WHEA Support**

Use this item to enable or disable Windows Hardware Error Architecture.

#### **System Error**

Use this item to enable or disable System Error feature. When it is set to [Enabled], you can configure Memory Error and PCIe Error log features.

#### **S/W Error Injection Support**

When it is set to [Enabled], S/W Error Injection is supported by unlocking MSR Ox790.

#### **Memory Error**

Memory enabling and logging setup option.

#### **Correctable Error Threshold**

Correctable Error Threshold (0 - 0x7FFF) used for sparing, tagging, and leaky bucket.

#### **PCIe Corrected Error Enable**

Use this item to enable or disable PCIe Correctable errors.

#### **PCIe Corrected Error Threshold**

PCIe Correctable Error Threshold (0x01-0xFF) used for sparing, tagging, and leaky bucket.

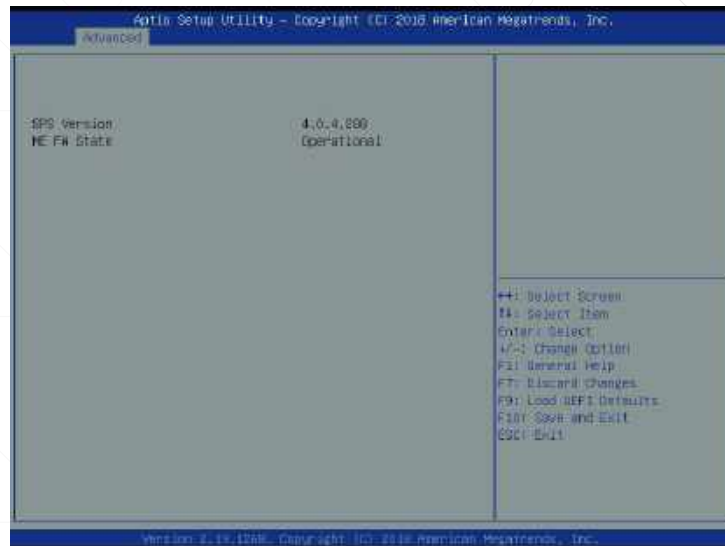
#### **PCIe Uncorrected Error Enable**

Use this item to enable or disable PCIe Uncorrectable errors.

#### **PCIe Fatal Error Enable**

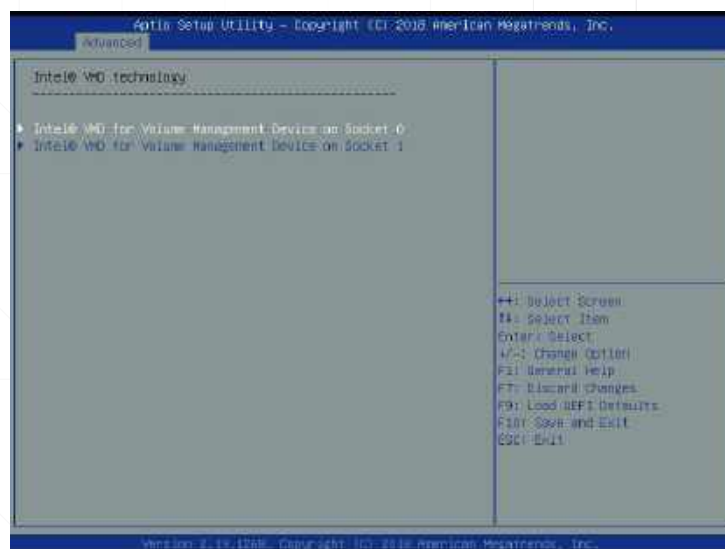
Use this item to enable or disable PCIe Fatal errors.

### 3.3.11 Intel SPS Configuration



ME Subsystem screen displays the Intel ME Subsystem Configuration information, such as Operational Firmware Version and Firmware State.

### 3.3.12 Intel® VMD technology



Press <Enter> to bring up the Intel® VMD for Volume Management Device Configuration menu.

#### Intel® VMD for Volume Management Device on Socket0 / Intel® VMD for Volume Management Device on Socket1

#### Intel® VMD for Volume Management Device Technology

Use this item to enable or disable Intel(R) Volume Management Device Technology in this Stack. When [Enabled], users are allowed to configure the options below.

#### VMD port 1A

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.



**VMD port 1B**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**VMD port 1D**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**Hot Plug Capable**

Use this item to enable or disable Hot Plug for PCIe Root Ports 1A-1B,1D.

**VMD port 2A**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**VMD port 2B**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**VMD port 2C**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**VMD port 2D**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**Hot Plug Capable**

Use this item to enable or disable Hot Plug for PCIe Root Ports 2A-2D.

**VMD port 3A**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**VMD port 3B**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**VMD port 3C**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

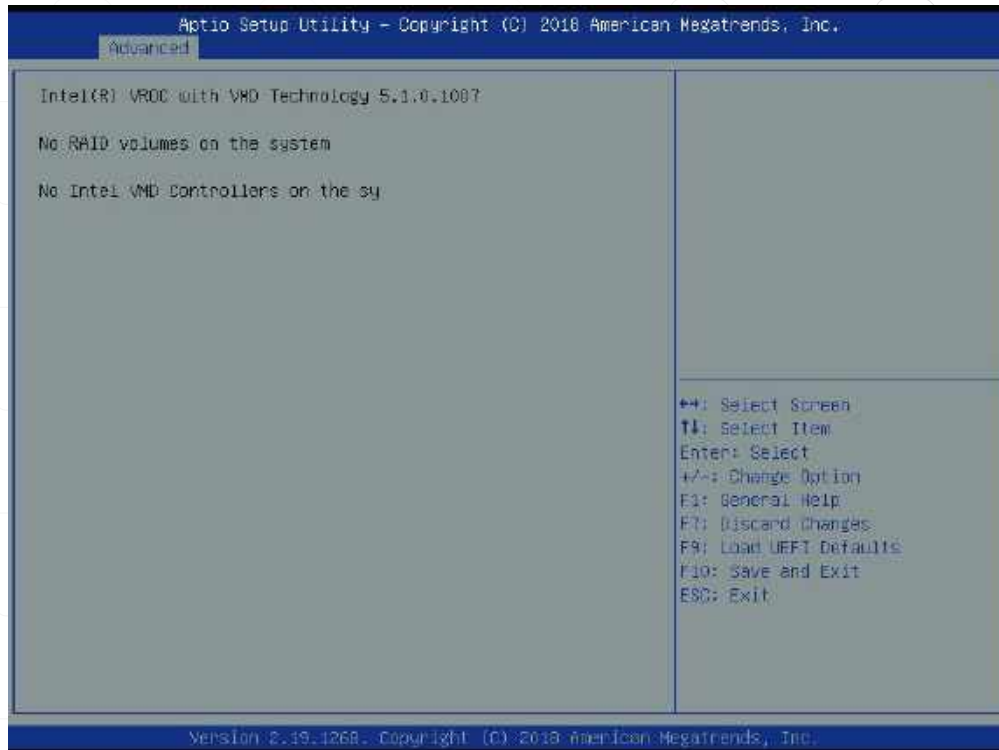
**VMD port 3D**

Use this item to enable or disable Intel(R) Volume Management Device Technology on specific root port.

**Hot Plug Capable**

Use this item to enable or disable Hot Plug for PCIe Root Ports 3A-3D.

### 3.3.13 Intel® Virtual RAID on CPU

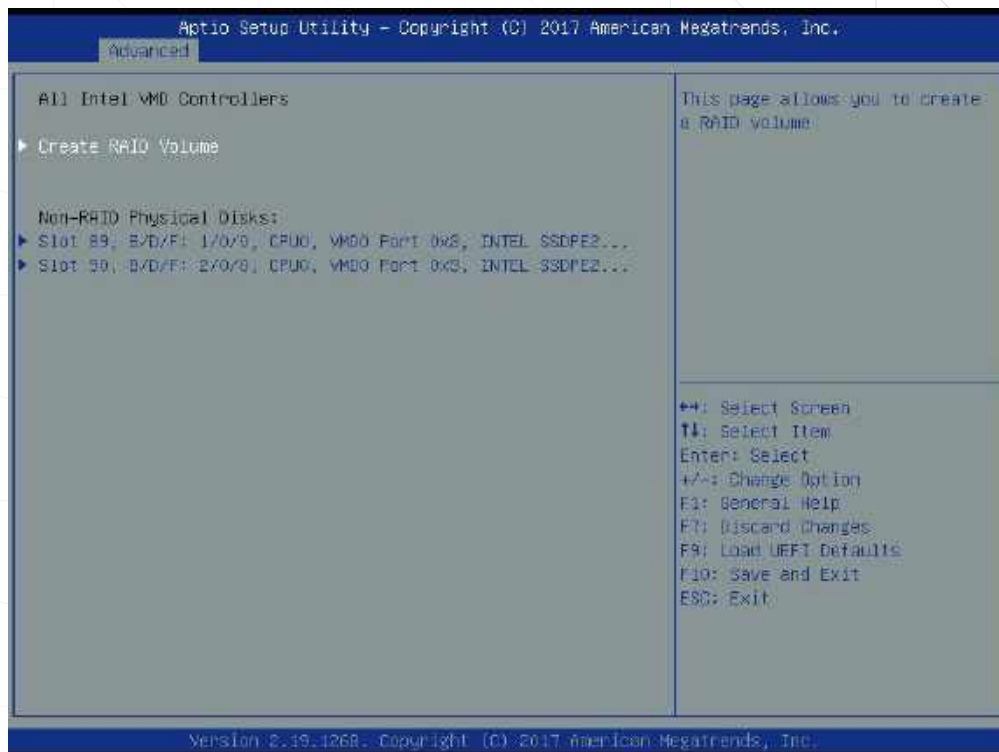


**Intel VROC Managed Volumes (Available after the RAID has been created.)**

Select to see more information about the RAID Volume.

**All Intel VMD Controllers**

Select to see more information about the Intel VMD Controllers.



**Create RAID Volume**

This page allows you to create a RAID volume.

## Non-RAID Physical Disks (Available when no RAID is created.)

Select to see more information about the disk.

## RAID Volumes (Available after the RAID has been created.)

Select to see more information about the RAID Volume.

## Volume Actions

### Delete

Select to delete the created RAID.



### Name

Enter an unique volume name that has no special characters and is 16 characters or less.

### RAID Level

Select RAID Level.

### Enable RAID spanned over VMD Controllers

Select [X] to enable RAID spanned over VMD Controllers.

### Select Disks

Select [X] to select disks.

### Strip Size

Select strip size.

### Capacity (MB)

Determine the capacity in MB.

### Create Volume

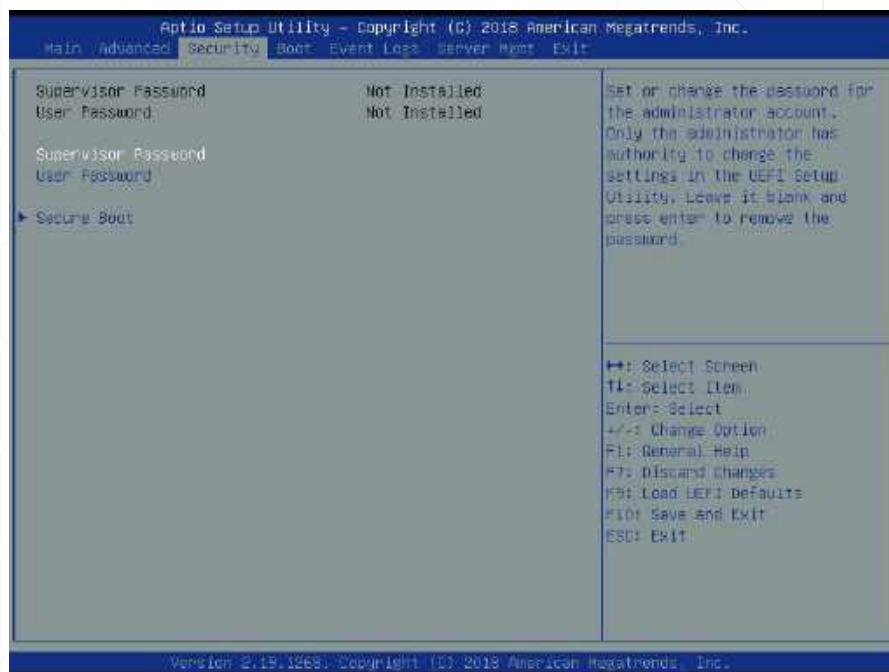
Select to start creating RAID immediately. (Available after selecting at least two disks.)

### 3.3.14 Instant Flash

Instant Flash is a UEFI flash utility embedded in Flash ROM. This convenient UEFI update tool allows you to update system UEFI without entering operating systems first like MS-DOS or Windows®. Just save the new UEFI file to your USB flash drive, floppy disk or hard drive and launch this tool, then you can update your UEFI only in a few clicks without preparing an additional floppy diskette or other complicated flash utility. Please be noted that the USB flash drive or hard drive must use FAT32/16/12 file system. If you execute Instant Flash utility, the utility will show the UEFI files and their respective information. Select the proper UEFI file to update your UEFI, and reboot your system after the UEFI update process is completed.

### 3.4 Security

In this section, you may set or change the supervisor/user password for the system. For the user password, you may also clear it.



#### Supervisor Password

This page allows you to create a RAID volume.

#### User Password

This page allows you to create a RAID volume.

#### Secure Boot

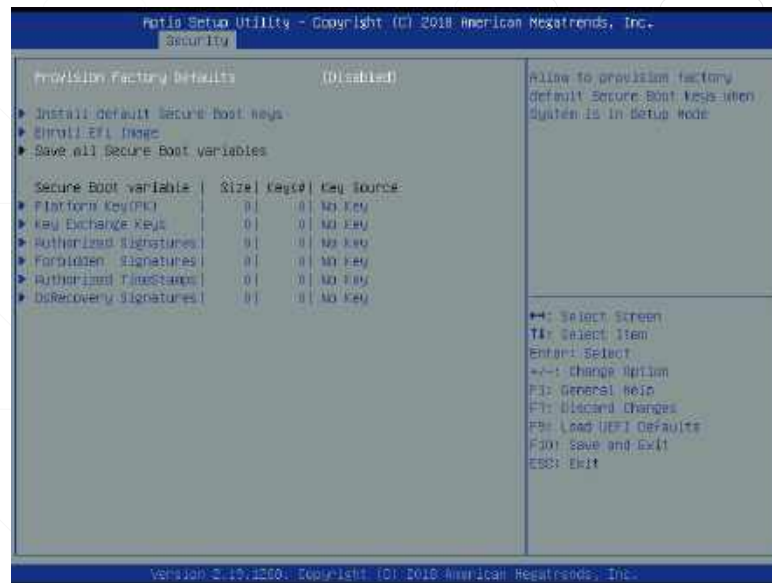
This page allows you to create a RAID volume.

#### Secure Boot Mode

Enable to support Windows 8 or later versions Secure Boot.

## 3.4.1 Key Management

In this section, expert users can modify Secure Boot Policy variables without full authentication.



### Provision Factory Defaults

Allow to provision factory default Secure Boot keys when System is in Setup Mode.

### Install Default Secure Boot Keys

Please install default secure boot keys if it's the first time you use secure boot.

### Enroll Efi Image

Allow the image to run in Secure Boot mode. Enroll SHA256 hash of the binary into Authorized Signature Database (db).

### Platform Key(PK)

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:
  - a) EFI\_SIGNATURE\_LIST
  - b) EFI\_CERT\_X509 (DER encoded)
  - c) EFI\_CERT\_RSA2048 (bin)
  - d) EFI\_CERT\_SHA256, 384, 512
2. Authenticated UEFI Variable
3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

### Key Exchange Keys

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI\_SIGNATURE\_LIST
- b) EFI\_CERT\_X509 (DER encoded)
- c) EFI\_CERT\_RSA2048 (bin)
- d) EFI\_CERT\_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

### **Authorized Signatures**

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI\_SIGNATURE\_LIST
- b) EFI\_CERT\_X509 (DER encoded)
- c) EFI\_CERT\_RSA2048 (bin)
- d) EFI\_CERT\_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

### **Forbidden Signatures**

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI\_SIGNATURE\_LIST
- b) EFI\_CERT\_X509 (DER encoded)
- c) EFI\_CERT\_RSA2048 (bin)
- d) EFI\_CERT\_SHA256, 384, 512

2. Authenticated UEFI Variable

3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

### **Authorized TimeStamps**

Enroll Factory Defaults or load certificates from a file:

1. Public Key Certificate in:

- a) EFI\_SIGNATURE\_LIST
- b) EFI\_CERT\_X509 (DER encoded)
- c) EFI\_CERT\_RSA2048 (bin)
- d) EFI\_CERT\_SHA256, 384, 512

- 2. Authenticated UEFI Variable
  - 3. EFI PE/COFF Image(SHA256)
- Key Source: Default, External, Mixed, Test

### OsRecovery Signatures

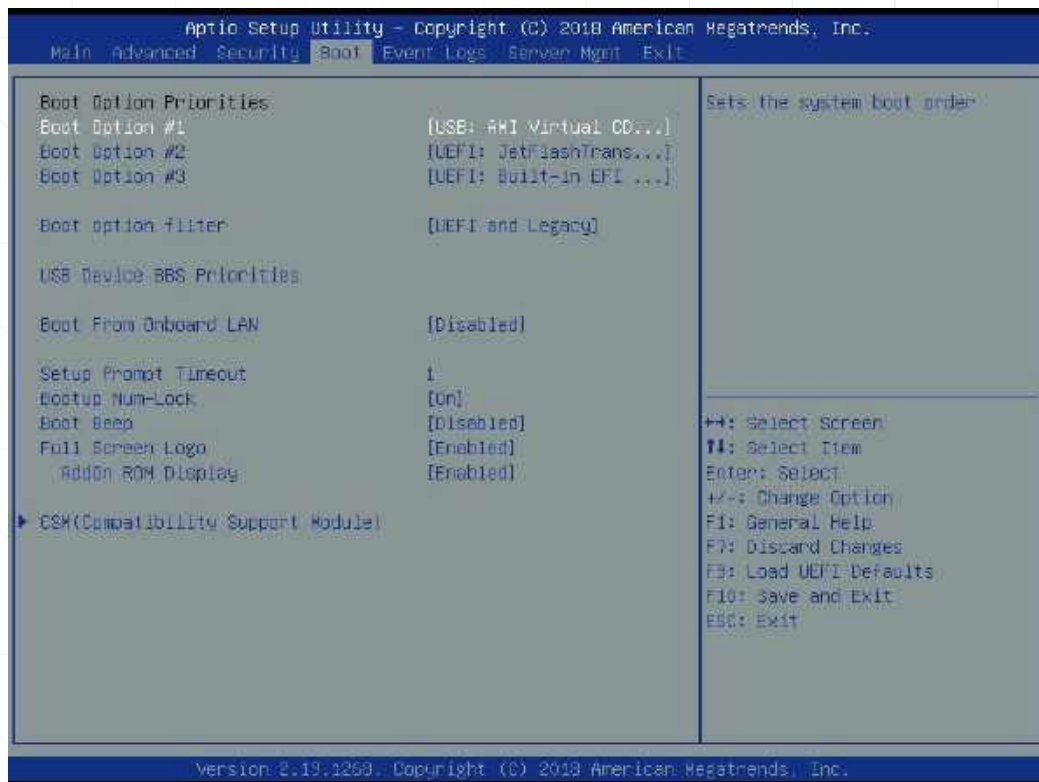
Enroll Factory Defaults or load certificates from a file:

- 1. Public Key Certificate in:
  - a) EFI\_SIGNATURE\_LIST
  - b) EFI\_CERT\_X509 (DER encoded)
  - c) EFI\_CERT\_RSA2048 (bin)
  - d) EFI\_CERT\_SHA256, 384, 512
- 2. Authenticated UEFI Variable
- 3. EFI PE/COFF Image(SHA256)

Key Source: Default, External, Mixed, Test

## 3.5 Boot Screen

In this section, it will display the available devices on your system for you to configure the boot settings and the boot priority.



### Boot Option #1

Use this item to set the system boot order.

### Boot Option #2

Use this item to set the system boot order.

### Boot Option #3

Use this item to set the system boot order.

### Boot Option Filter

This option controls Legacy/UEFI ROMs priority.

### USB Device BBS Priorities

Set the order of the legacy devices in this group.

### Boot From Onboard LAN

Use this item to enable or disable the Boot From Onboard LAN feature.

### Setup Prompt Timeout

Configure the number of seconds to wait for the UEFI setup utility.

### Bootup Num-Lock

If this item is set to [On], it will automatically activate the Numeric Lock function after boot-up.

### Boot Beep

Select whether the Boot Beep should be turned on or off when the system boots up. Please note that a buzzer is needed.

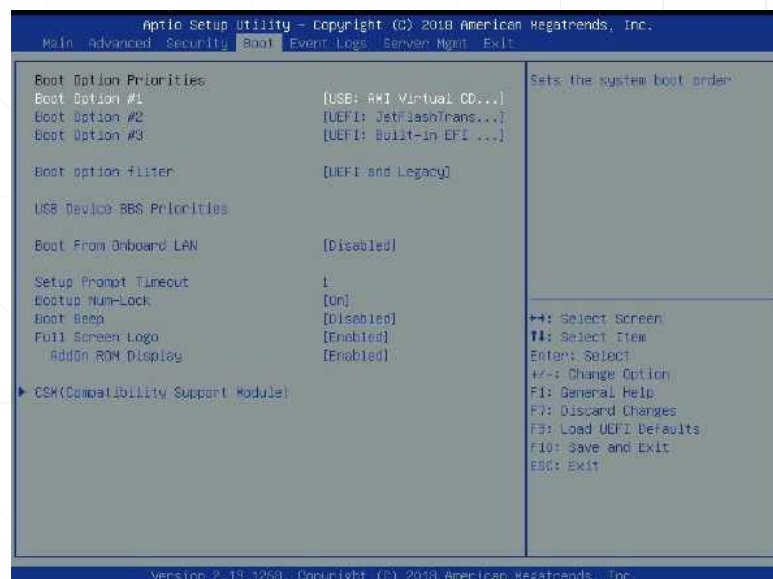
### Full Screen Logo

Use this item to enable or disable OEM Logo. The default value is [Enabled].

### AddOn ROM Display

Use this option to adjust AddOn ROM Display. If you enable the option "Full Screen Logo" but you want to see the AddOn ROM information when the system boots, please select [Enabled]. Configuration options: [Enabled] and [Disabled]. The default value is [Enabled].

## 3.5.1 CSM Parameters





## **CSM**

Enable to launch the Compatibility Support Module. Please do not disable unless you're running a WHCK test. If you are using Windows 10 64-bit and all of your devices support UEFI, you may also disable CSM for faster boot speed.

### **Launch Other Storage OpROM Policy**

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

### **Launch Video OpROM Policy**

Select UEFI only to run those that support UEFI option ROM only. Select Legacy only to run those that support legacy option ROM only. Select Do not launch to not execute both legacy and UEFI option ROM.

### **PCIE1 Slot OpROM**

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### **PCIE2 Slot OpROM**

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### **PCIE3 Slot OpROM**

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### **PCIE4 Slot OpROM**

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### **PCIE5 Slot OpROM**

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### **PCIE6 Slot OpROM**

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### OCU\_1 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### SLIMLIN1-1 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### SLIMLIN1-2 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

### M\_2\_1 Slot OpROM

Use this item to select slot storage and Network Option ROM policy. In Auto option, the default is Disabled with NVMe device, but it is Legacy with other devices. (This item can't select Video Option ROM policy.)

## 3.6 Event Logs



### Change Smbios Event Log Settings

This allows you to configure the Smbios Event Log Settings.

When entering the item, you will see the followings:

## Smbios Event Log

Use this item to enable or disable all features of the SMBIOS Event Logging during system boot.

## Erase Event Log

The options include [No], [Yes, Next reset] and [Yes, Every reset]. If Yes is selected, all logged events will be erased.

## When Log is Full

Use this item to choose options for reactions to a full Smbios Event Log. The options include [Do Nothing] and [Erase Immediately].

## Log System Boot Event

Choose option to enable/disable logging of System boot event.

## MECI (Multiple Event Count Increment)

Use this item to enter the increment value for the multiple event counter. The valid range is from 1 to 255.

## METW (Multiple Event Time Window)

Use this item to specify the number of minutes which must pass between duplicate log entries which utilize a multiple-event counter. The value ranges from 0 to 99 minutes.

## View Smbios Event Log

Press <Enter> to view the Smbios Event Log records.



All values changed here do not take effect until computer is restarted.

## 3.7 Server Mgmt



## Wait For BMC

Wait For BMC response for specified time out. BMC starts at the same time when BIOS starts during AC power ON. It takes around 90 seconds to initialize Host to BMC interfaces.

## Inventory Support

This will execute inventory function for system. Enabling this item will take some time at system boot.

## 3.7.1 System Event Log



### SEL Components

Change this to enable or disable all features of System Event Logging during boot.

### Erase SEL

Use this to choose options for erasing SEL.

### When SEL is Full

Use this to choose options for reactions to a full SEL.

### Log EFI Status Codes

Use this item to disable the logging of EFI Status Codes or log only error code or only progress or both.

## 3.7.2 BMC Network Configuration



### BMC Out of Band Access

Enabled/Disabled BMC Out of band Access.

### Lan Channel (Failover)

### Manual Setting IPMI LAN

If [No] is selected, the IP address is assigned by DHCP. If you prefer using a static IP address, toggle to [Yes], and the changes take effect after the system reboots. The default value is [No].

### Configuration Address Source

Select to configure BMC network parameters statically or dynamically (by BIOS or BMC). Configuration options: [Static] and [DHCP].

**Static:** Manually enter the IP Address, Subnet Mask and Gateway Address in the BIOS for BMC LAN channel configuration.

**DHCP:** IP address, Subnet Mask and Gateway Address are automatically assigned by the network's DHCP server.



When [DHCP] or [Static] is selected, do NOT modify the BMC network settings on the IPMI web page.

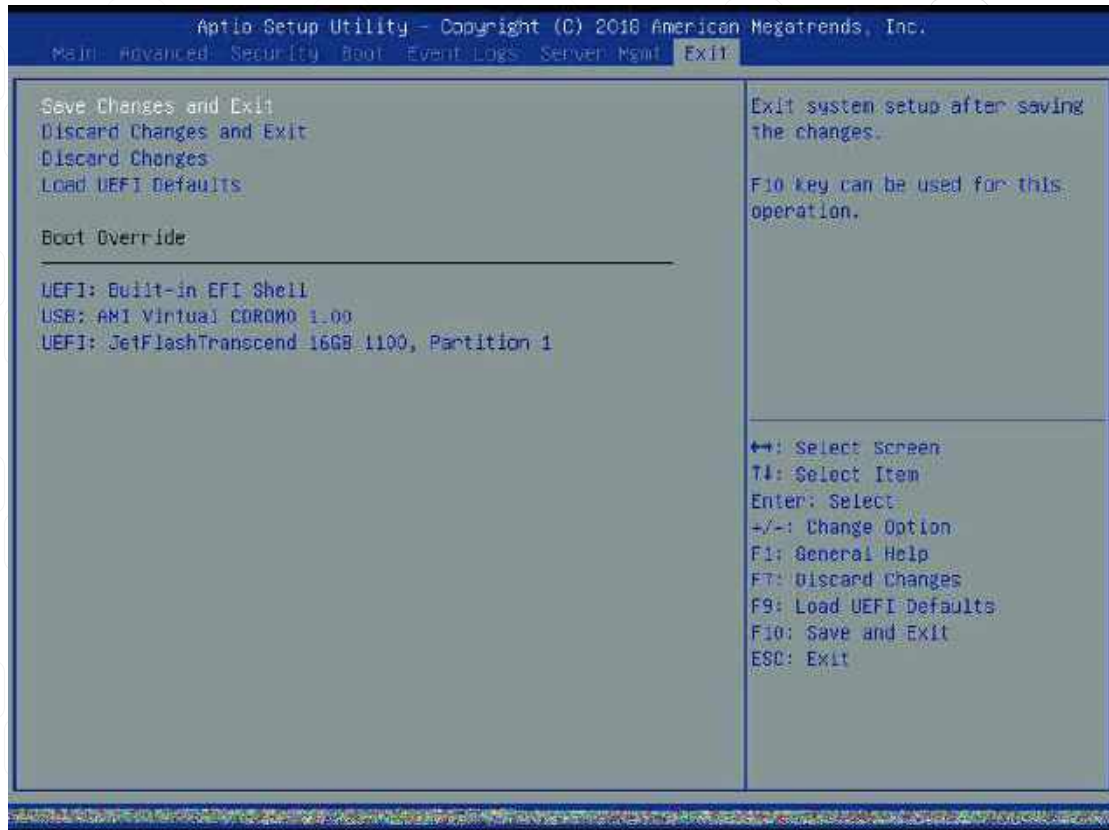


The default login information for the IPMI web interface is:

Username: admin Password: admin

For more instructions on how to set up remote control environment and use the IPMI management platform, please refer to the IPMI Configuration User Guide or go to the Support website at: <http://www.asrockrack.com/support/ipmi.asp>

## 3.8 Exit Screen



### Save Changes and Exit

When you select this option, the following message "Save configuration changes and exit setup?" will pop-out. Press <F10> key or select [Yes] to save the changes and exit the UEFI SETUP UTILITY.

### Discard Changes and Exit

When you select this option, the following message "Discard changes and exit setup?" will pop-out. Press <ESC> key or select [Yes] to exit the UEFI SETUP UTILITY without saving any changes.

### Discard Changes

When you select this option, the following message "Discard changes?" will pop-out. Press <F7> key or select [Yes] to discard all changes.

### Load UEFI Defaults

Load UEFI default values for all the setup questions. F9 key can be used for this operation.

### Boot Override

These items displays the available devices. Select an item to start booting from the selected device.

# Chapter 4 Software Support

## 4.1 Install Operating System

This motherboard supports various Microsoft® Windows® 2012 R2 / 2016 / Linux® compliant. Because motherboard settings and hardware options vary, use the setup procedures in this chapter for general reference only. Refer to your OS documentation for more information.

\*Please download the Intel® SATA Floppy Image driver from the ASRock Rack's website ([www.asrockrack.com](http://www.asrockrack.com)) to your USB drive or simply install the SATA driver from the Support CD while installing OS in SATA RAID mode.

\* Before installing the Linux OS, please first enter the BIOS settings, go to "Advanced" > "Chipset Configuration" and set "IGPU Multi-Monitor" option to "Disabled".

## 4.2 Support CD Information

The Support CD that came with the motherboard contains necessary drivers and useful utilities that enhance the motherboard's features.

### 4.2.1 Running The Support CD

To begin using the support CD, insert the CD into your CD-ROM drive. The CD automatically displays the Main Menu if "AUTORUN" is enabled in your computer. If the Main Menu does not appear automatically, locate and double click on the file "ASRSetup.exe" from the root folder in the Support CD to display the menu.

### 4.2.2 Drivers Menu

The Drivers Menu shows the available device's drivers if the system detects installed devices. Please install the necessary drivers to activate the devices.

### 4.2.3 Utilities Menu

The Utilities Menu shows the application softwares that the motherboard supports. Click on a specific item then follow the installation wizard to install it.

### 4.2.4 Contact Information

If you need to contact ASRock Rack or want to know more about ASRock Rack, welcome to visit ASRock Rack's website at <http://www.ASRockRack.com>; or you may contact your dealer for further information.

# Chapter 5 Troubleshooting

## 5.1 Troubleshooting Procedures

Follow the procedures below to troubleshoot your system.



Always unplug the power cord before adding, removing or changing any hardware components. Failure to do so may cause physical injuries to you and damages to motherboard components.

1. Disconnect the power cable and check whether the PWR LED is off.
2. Unplug all cables, connectors and remove all add-on cards from the motherboard. Make sure that the jumpers are set to default settings.
3. Confirm that there are no short circuits between the motherboard and the chassis.
4. Install a CPU and fan on the motherboard, then connect the chassis speaker and power LED.

### **If there is no power...**

1. Confirm that there are no short circuits between the motherboard and the chassis.
2. Make sure that the jumpers are set to default settings.
3. Check the settings of the 115V/230V switch on the power supply.
4. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.

### **If there is no video...**

1. Try replugging the monitor cables and power cord.
2. Check for memory errors.

### **If there are memory errors...**

1. Verify that the DIMM modules are properly seated in the slots.
2. Use recommended DDR4 2133 SO-DIMMs.
3. If you have installed more than one DIMM modules, they should be identical with the same brand, speed, size and chip-type.
4. Try inserting different DIMM modules into different slots to identify faulty ones.
5. Check the settings of the 115V/230V switch on the power supply.



### **Unable to save system setup configurations...**

1. Verify if the battery on the motherboard provides ~3VDC. Install a new battery if it does not.
2. Confirm whether your power supply provides adequate and stable power.

### **Other problems...**

1. Try searching keywords related to your problem on ASRock Rack's FAQ page: <http://www.asrockrack.com/support>

## **5.2 Technical Support Procedures**

If you have tried the troubleshooting procedures mentioned above and the problems are still unsolved, please contact ASRock Rack's technical support with the following information:

1. Your contact information
2. Model name, BIOS version and problem type.
3. System configuration.
4. Problem description.

You may contact ASRock Rack's technical support at: <http://www.asrockrack.com/support/tsd.asp>

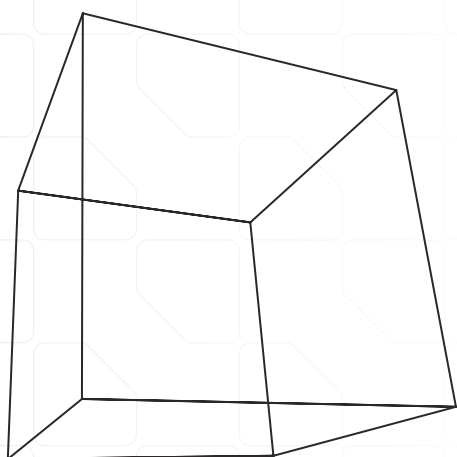
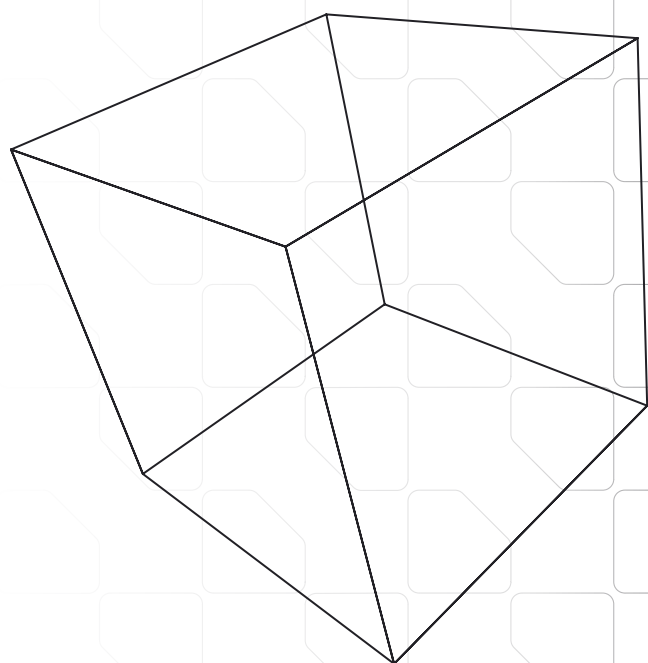
## **5.3 Returning Merchandise for Service**

For warranty service, the receipt or a copy of your invoice marked with the date of purchase is required. By calling your vendor or going to our RMA website (<http://event.asrockrack.com/tsd.asp>) you may obtain a Returned Merchandise Authorization (RMA) number.

The RMA number should be displayed on the outside of the shipping carton which is mailed prepaid or hand-carried when you return the motherboard to the manufacturer. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

This warranty does not cover damages incurred in shipping or from failure due to alteration, misuse, abuse or improper maintenance of products.

Contact your distributor first for any product related problems during the warranty period.



[inferit.com](http://inferit.com) | [info@inferit.com](mailto:info@inferit.com)

Россия, 141190 г. Фрязино, Заводской проезд 3к1